

**Marathwada Shikshan Prasarak Mandal's
DEOGIRI COLLEGE, AURANGABAD**



**Marathwada Shikshan Prasarak Mandal's
DEOGIRI COLLEGE, AURANGABAD**



INTERNAL QUALITY ASSURANCE CELL



FEEDBACK ANALYSIS

FEEDBACK ON Library

2020-2021




Survey Regarding Library – 2020-2021

In Academic year 2020-2021 the online survey were conducted to collect the feedback regarding Library and its e-Resources available on college website and library facility . In this survey 862 students marked their responses about Library and its different facilities. Following are some aspects are used to collect the student's feedback about library staff, acquisition of books in the library, reading hall facilities, journals/magazines/daily papers & present library facilities/ in the library.

Following are the key issues on which the feedback/survey was conducted:

1. Knowledge about College Library Website
2. How often visit to the Library Website.
3. About the library Location convenience.
4. No. of Subject Titles available on Library Website
5. About Arrangement of e-Resources.
6. About availability of e-Resources or e-books on Website.
7. Use of M-OPAC
8. Use of OPAC
9. Use of M-OPAC for Searching of Books
10. About Library Instructor
11. About Library Staff
12. Library Resources


Librarian
Deogiri College Library
Aurangabad.


Principal
Deogiri College
Aurangabad.


Co-ordinator,
IQAC, Deogiri College.
Aurangabad.



Marathwada Shikshan Prasarak Mandal's
DEOGIRI COLLEGE, AURANGABAD



Analysis and Interpretation:

Table No.1
Know About College Library Website

Response	Frequency	Percentage
Yes	592	68.68
No	270	31.32
Total	862	100

Figure No 1

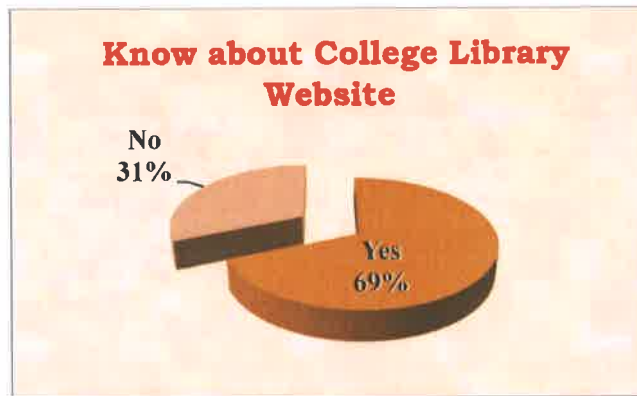


Table no.1 Students know about college library website, shows that 68.68 % students were know about college library website as the frequency shows the highest percentage. 31% were don't know about college library website.

Table No.2
Visit to Library Website

Responses	Frequency	Percentage
Never	225	26.10
Occasionally	433	50.23
Regularly	204	23.67
Total Responses	862	100



Figure 2

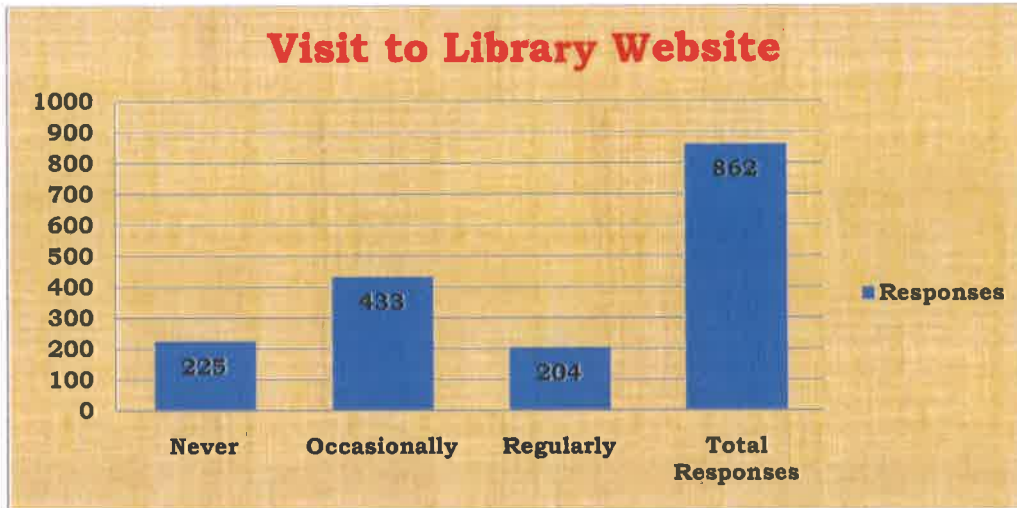
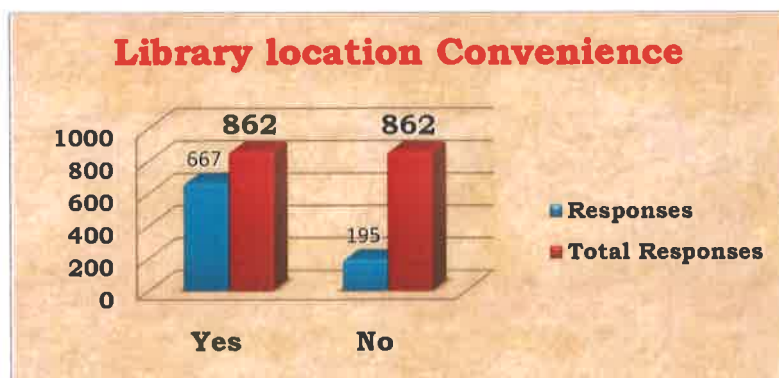


Table no.2 Students visit to the library website, shows that 23.67 % students were regularly visited the library as the frequency shows. 50.23% were occasionally visited & 26.10 % were never visited the library website.

Table 3
Library Location

Response	Frequency	Percentage
Yes	667	77.38
No	195	22.62
Total Responses	862	100

Figure 3



Marathwada Shikshan Prasarak Mandal's
DEOGIRI COLLEGE, AURANGABAD



Table no.3 shows the library Location convenience, 77.38 % of the visitors find the location of the library were convenient for them to visit which were the highest percentage.

Table 4
Availability of titles on college Website

Response	Frequency	Percentage
Yes	677	78.54
No	185	21.46
Tootal Responses	862	100

Figure 4

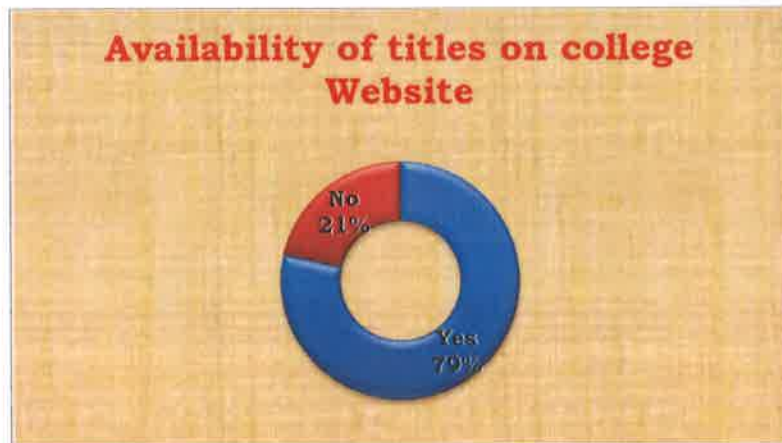


Table no. 4 shows the titles available on the library website , as highest number 78.14% of the visitors find that the number of titles available in the library website were satisfactory.

Table 05
Arrangment of e-Resources on Website

Response	Frequency	Percentage
Yes	685	79.47
No	177	20.53
Total Responses	862	100



Figure 05

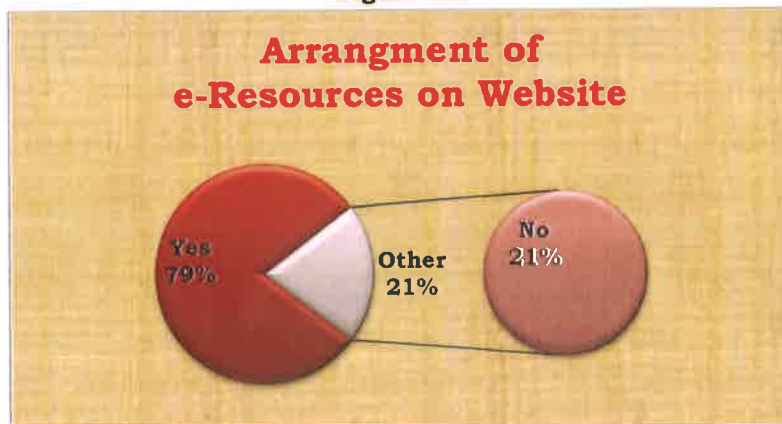


Table no. 5 shows the arrangement of e-resources on the library website , as highest number 79.47% of the visitors find that the arrangement of e-resources on the library website were satisfactory.

Table 06

Availability of E-Resources or e-books

Response	Frequency	Percentage
Yes	691	80.16
No	171	19.84
Total Responses	862	100

Figure 06

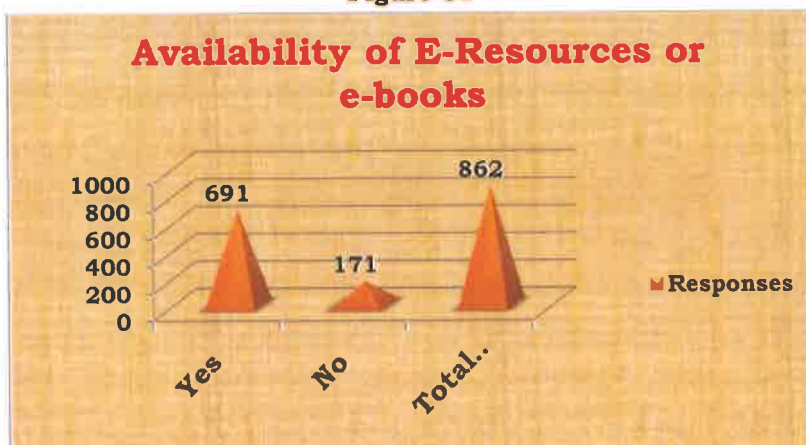


Table no. 6 shows the availability of e-resources or e-books on the library website , as highest number 80.16% of the visitors find that the availability of e-resources or e-books on the library website were excellent.



Table 07
Knowledge about M-OPAC Facility

Responses	Frequency	Percentage
Yes	406	47.10
No	456	52.90
Total Responses	862	100

Figure 07

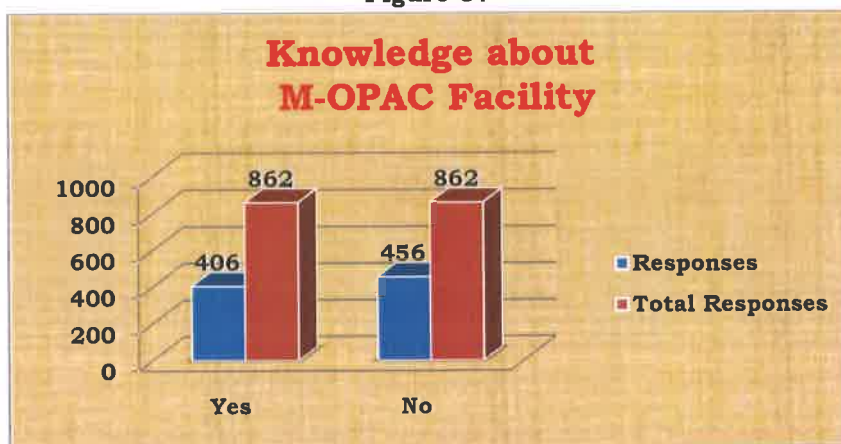


Table no. 7 shows the knowledge about M-OPAC facility provided by college to students, 47 % student knows about M-OPAC facility provided by the college.

Table 08
Use of OPAC

Response	Frequency	Percentage
Yes	447	51.86
No	415	48.14
Total Responses	862	100

Figure 08

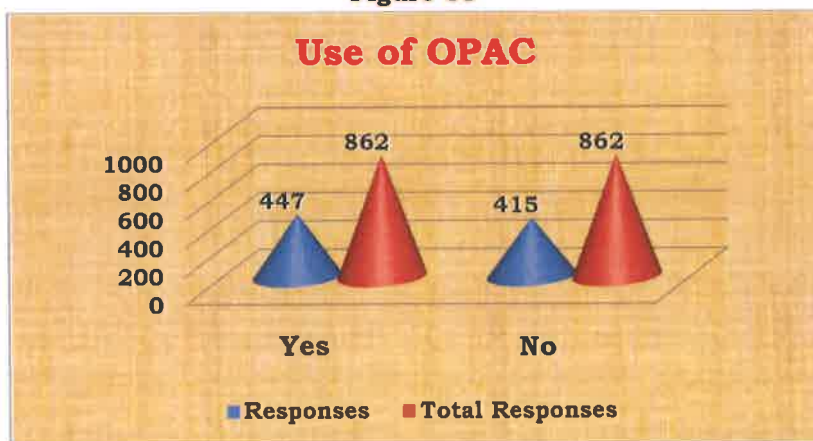




Table no. 8 shows the use of OPAC in the library, 51.86 % shows the satisfactory use of the OPAC facility .

Table No 09
Use of M-OPAC for searching Books

Response	Frequency	Percentage
Yes	475	55.10
No	387	44.90
Total Responses	862	100

Figure No 9

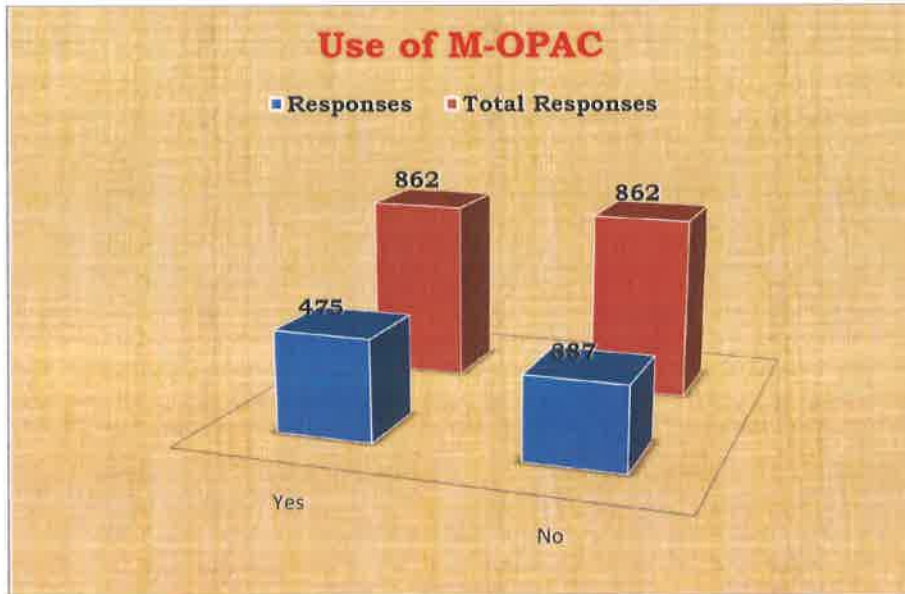


Table no. 9 shows the use of M-OPAC for searching of books, as the maximum frequency of 55.10% shows the use of M-OPAC for books searching

Table No 10
Knowledge of Library Instructor

Response	Frequency	Percentage
Yes	742	86.08
No	120	13.92
Total Responses	862	100



Figure No 10

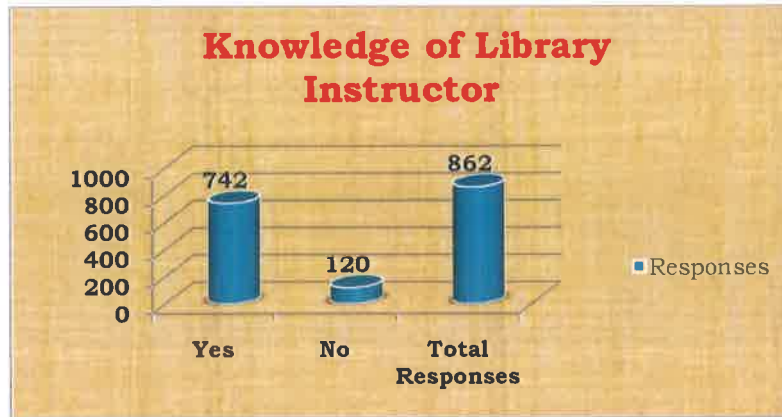


Table no. 10 shows the opinion about the library instructor, maximum number of visitors as 86.08 % are agree that the instructor is knowledgeable.

Table 11
About Library Staff

Response	Frequency	Percentage
Yes	753	87.35
No	109	12.65
Total Responses	862	100

Figure 11



Table no. 11 shows about library staff in the library, library staff is helpful and friendly shows the maximum frequency of 87.35 %.



Table 12
Library Resources

Response	Frequency	Percentage
Excellent	372	43.16
Fair	77	8.93
Good	413	47.91
Total Responses	862	100

Figure 12

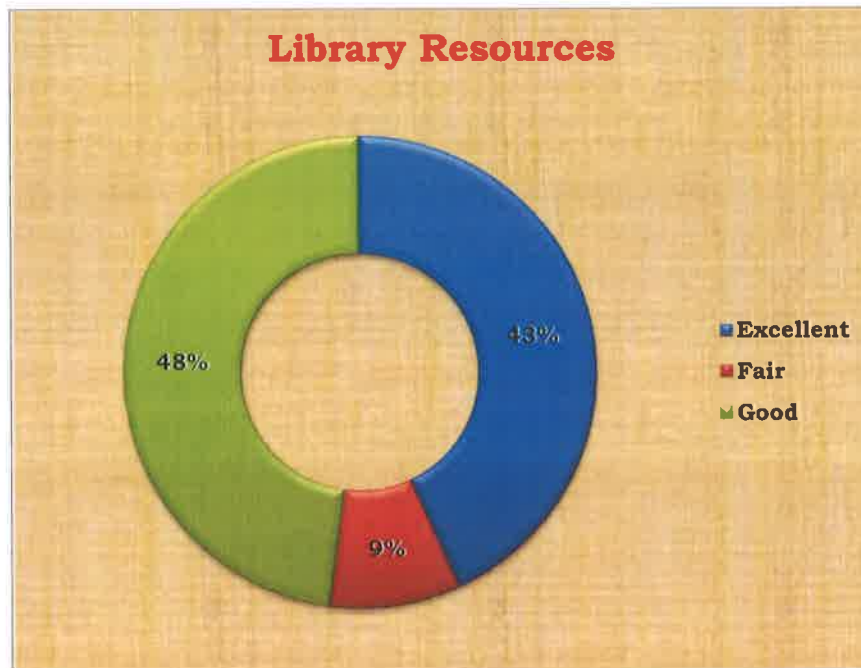


Table no. 12 shows available resources in the library, 43.16% were excellent resources, 8.93% were good resources and 47.91% were fair, as it shows that maximum numbers of resources are good.



FEEDBACK ON LIBRARY SERVICES

2020-2021

FINDINGS:

- Knowledge about the College Library Website has the maximum numbers as 68.68%
- Occasional visitors to the Library Website has the highest percentage of 50.23%
- Convenience of library location to the visitors has the maximum numbers as 77.38%
- Availability of the titles on Library Website get the highest score of 78.14%
- Arrangement of e-resources on the Library Website is satisfactory has the highest numbers as 79.14%
- Satisfaction of the users about availability of e-resources/e-books on Library Website has highest percentage as 80.16%
- Use of OPAC for books searching has maximum frequency of 51.86%
- The use of M-OPAC for books searching has maximum frequency of 55.10%
- The opinion as library instructor is knowledgeable has maximum numbers as 86.08%
- The opinion as the library staff is helpful and friendly has highest numbers as 87.35%
- The library were having maximum number of good resources has the highest percentage of 48.93%

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INTERNAL QUALITY ASSURANCE CELL

FEEDBACK ANALYSIS

FEEDBACK ON LIBRARY & FACILITIES

2019-2020


Survey Regarding Library – 2019-2020

In Academic year 2019-2020 the sample survey was conducted to collect the feedback regarding library services in the college. In this sample survey 100 students marked their responses about library facilities. Following are some aspects that are used to collect the students' feedback about library staff, acquisition of books in the library, reading hall facilities, journals/magazines/daily papers & present library facilities/ in the library.

Following are the key issues on which the feedback/survey was conducted:

1. Visit to the Library
2. Library Location
3. Library timings
4. No. of Subject Titles
5. About Book Arrangement
6. Use of OPAC
7. Use of M-OPAC
8. Use of M-OPAC for Searching of Books
9. Knowledge about College Library Website
10. About the Availability of E-resources on library Website
11. About Library Instructor
12. About Library Staff
13. Library Resources
14. Internet Facility
15. Available Reading Space


Co-ordinator,
IQAC, Deogiri College,
Aurangabad.


LIBRARIAN
Deogiri College
Aurangabad


Principal
Deogiri College,
Aurangabad.



Analysis and Interpretation

Table No. 1
Visit to the library

Timing	Frequency	Percentage
Regularly	83	83
Occasionally	15	15
Never	02	2
Total	100	100

Figure No. 1

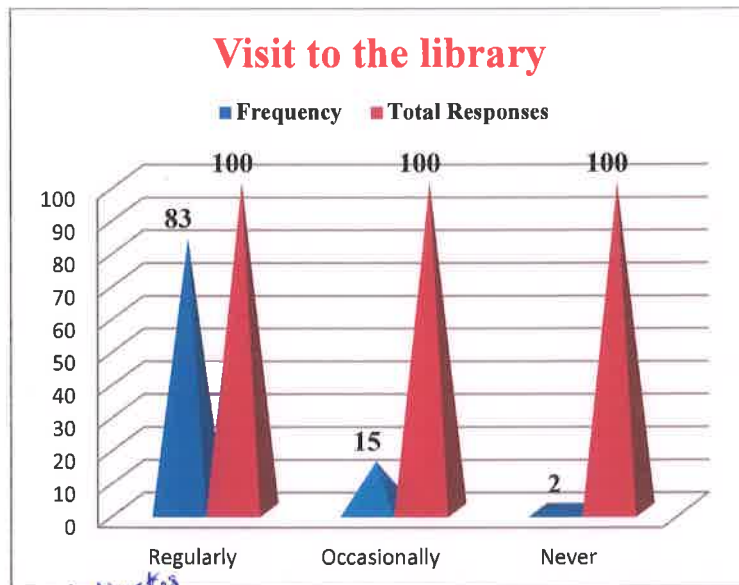


Table no.1: *indicates* Students visit to the library, shows that 83 % students were regularly visited the library as the frequency shows the highest percentage. 15% were occasionally visited & 02 % were never visited the library.

Table No. 2

Library Location

Location	Frequency	Percentage
Convenient	97	97
Inconvenient	3	3
Total	100	100

Figure No. 2

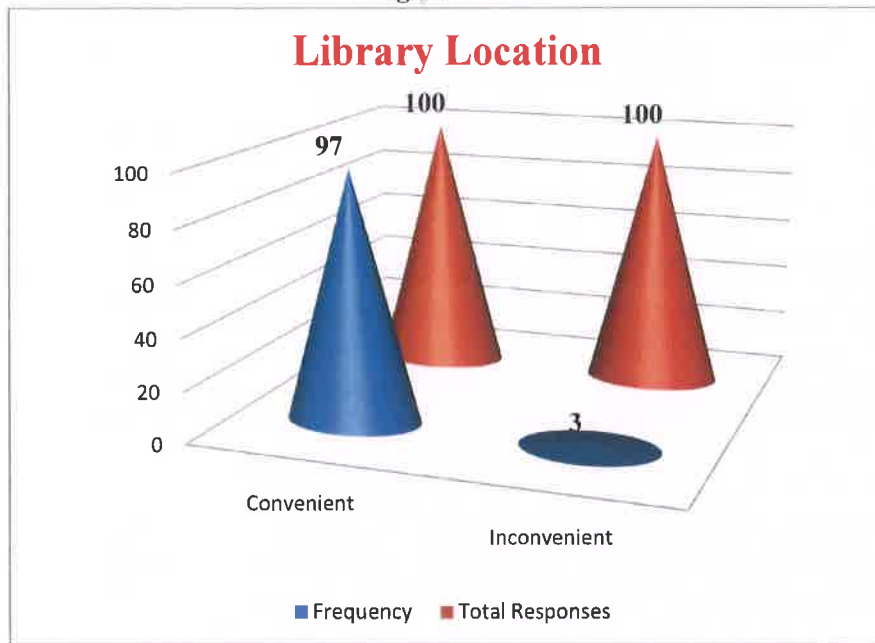


Table no.2 shows the library Location, 97 % of the visitors find the location of the library were convenient for them to visit which were the highest percentage.

Table No. 3

Library Timings

Timings	Frequency	Percentage
Suitable	96	96
Not Suitable	4	4
Total	100	100

Figure No 3

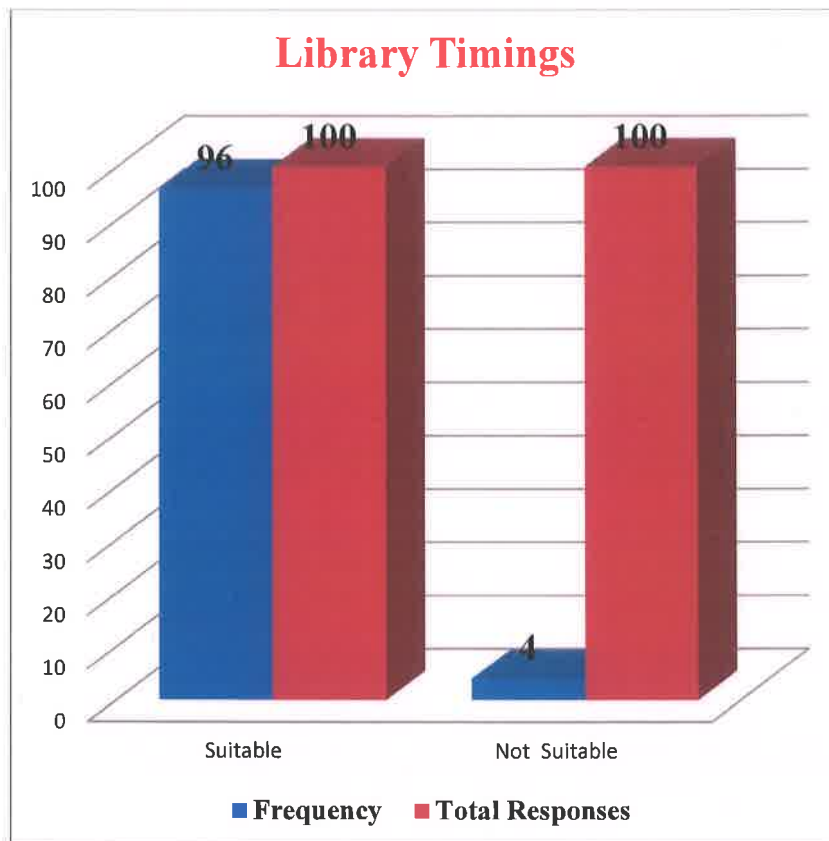


Table no. 3 shows the library timing, 96 % of the visitors find the library timing suitable as per their requirements.

Table No. 4

No. of Subject Titles

Subject Titles	Frequency	Percentage
Available	92	92
Not Available	8	8
Total	100	100

Figure No 4

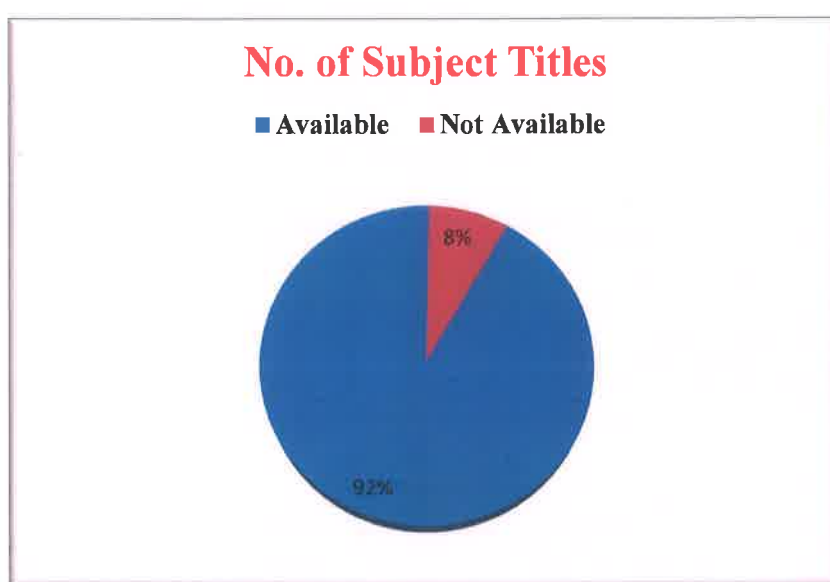


Table no. 4 shows the titles available in the library, as highest number 92% of the visitors find that the number of titles available in the library were satisfactory.

Table No 05

About Book Arrangement

Opinion	Frequency	Percentage
Satisfied	91	91
Not Satisfied	9	9
Total	100	100

Figure No 5

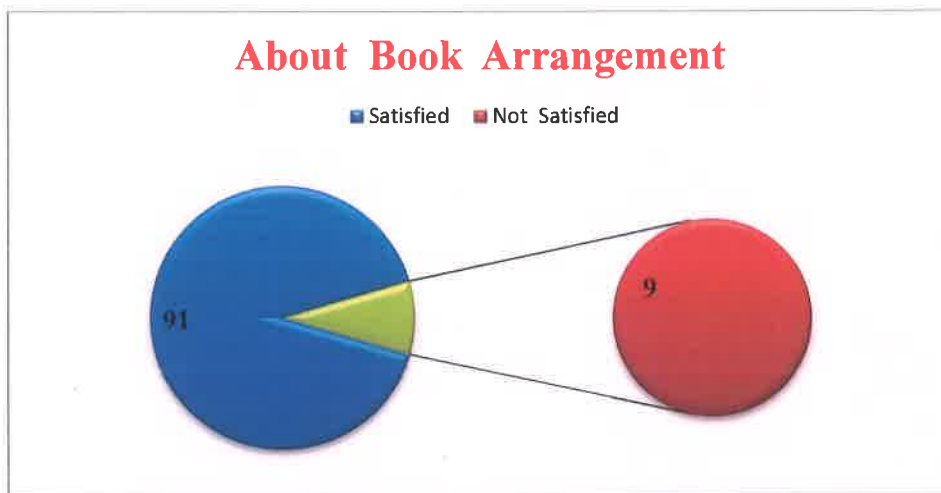


Table no. 5 shows the arrangement of books in the library, as the users of the books in the library 91 % shows the highest frequency of satisfied visitors and they are satisfied with book arrangement.

Table No 6

Use of OPAC

Use	Frequency	Percentage
Yes	96	96
No	4	4
Total	100	100

Figure No 6

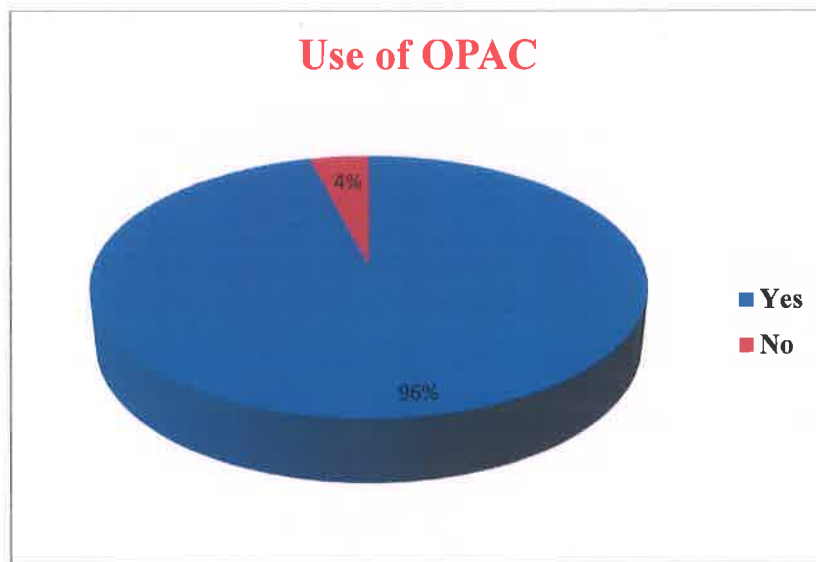


Table no. 6 shows the use of OPAC in the library, 96 % shows the maximum use of the OPAC.

Table 7

Use of M-OPAC

Use	Frequency	Percentage
Yes	92	92
No	8	8
Total	100	100

Figure 7

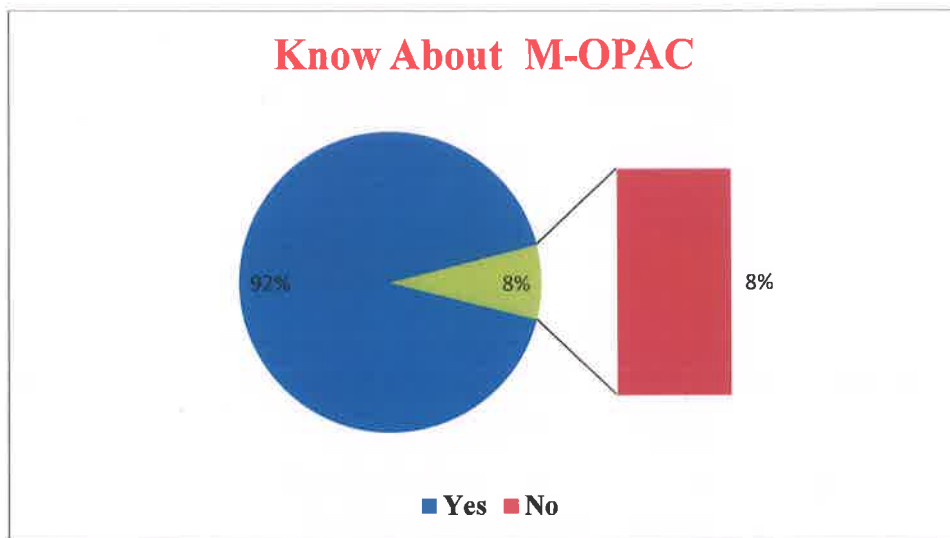


Table no. 7 shows the use of M-OPAC, 92 % shows the average use of the M-OPAC.

Table 8

Use of M-OPAC for Searching of Books

Opinion	Frequency	Percentage
Yes	95	95
No	5	5
Total	100	100

Figure 8

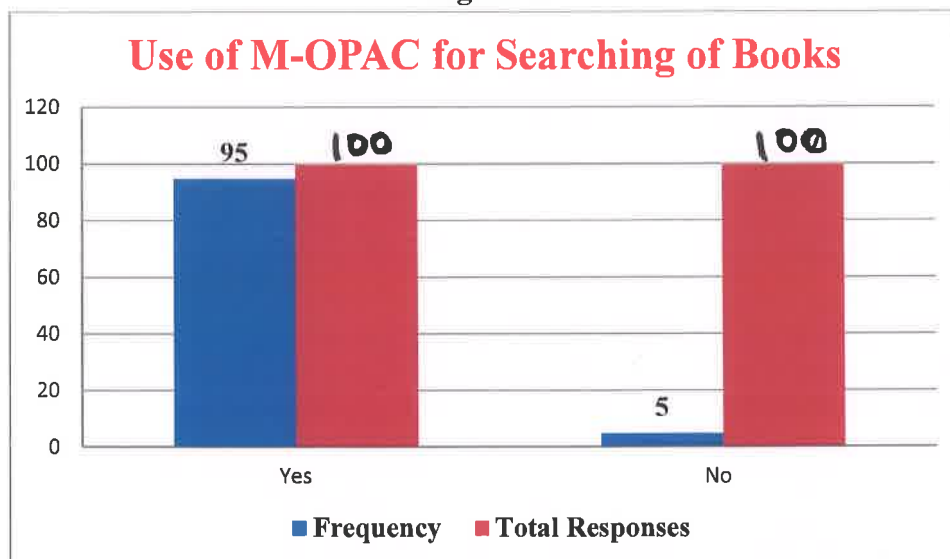


Table no. 8 shows the use of M-OPAC for searching of books, as the maximum frequency of 95 % shows the use of M-OPAC for books searching

Table 9

Knowledge about College Library Website

Use	Frequency	Percentage
Yes	94	94
No	6	6
Total	100	100

Figure 9

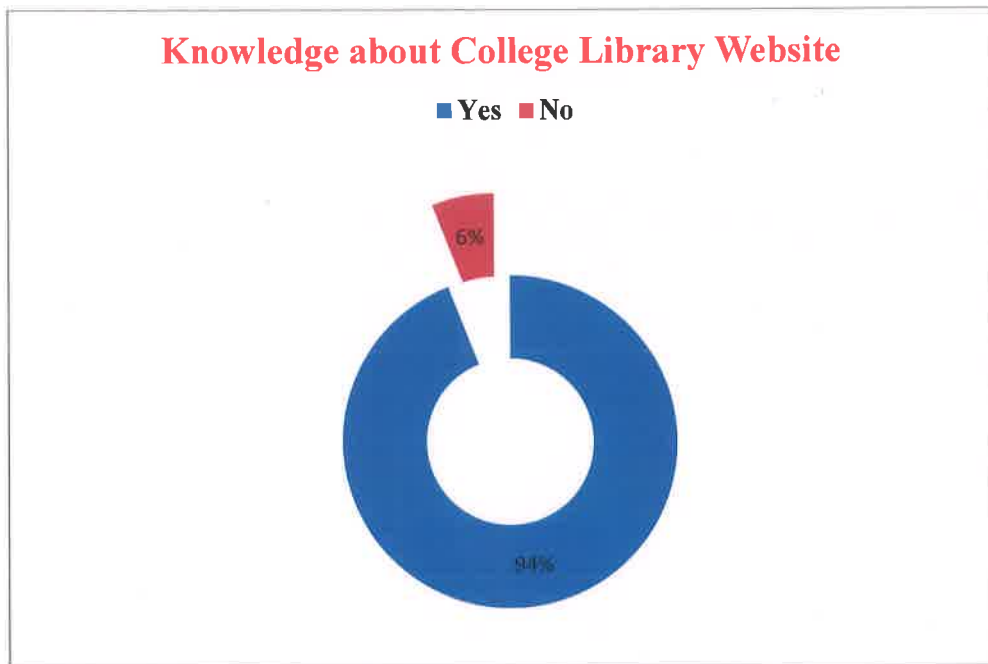


Table no. 9 shows the knowledge about College Library Website, as 94% shows the knowledge of the visitors about the College Library Website.

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Table 10

About the Availability of e book and E-resources on library Website

Opinion	Frequency	Percentage
Satisfied	93	93
Not Satisfied	7	7
Total	100	100

Figure 10

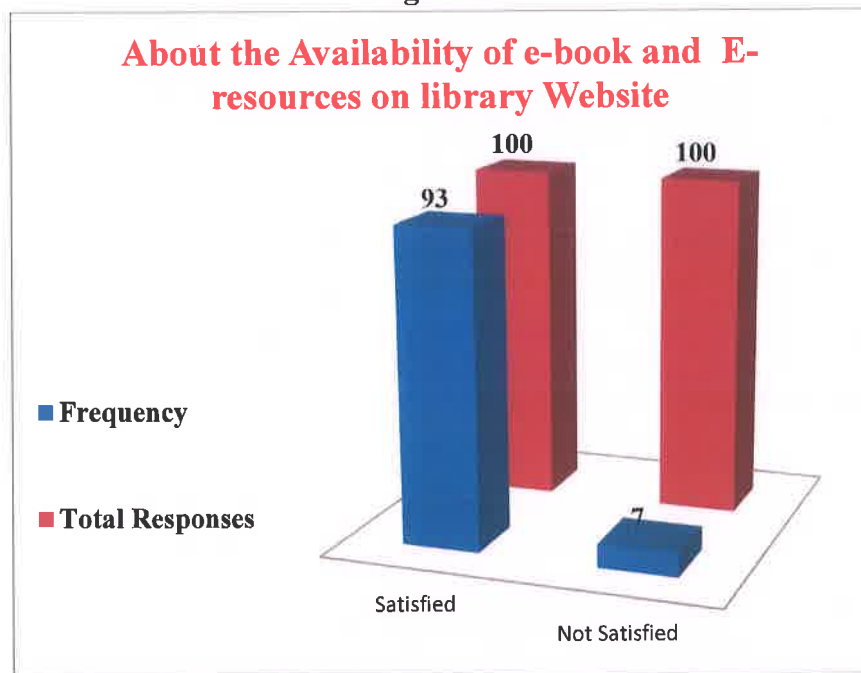


Table no. 10 shows the availability of E-resources on the library website, as 93 % visitors were satisfied with the facility given by the library shows the maximum frequency.

Table 11

About Library Instructor

Knowledgeable	Frequency	Percentage
Agree	65	65
Neutral	33	33
Disagree	2	2
Total	100	100

Figure 11

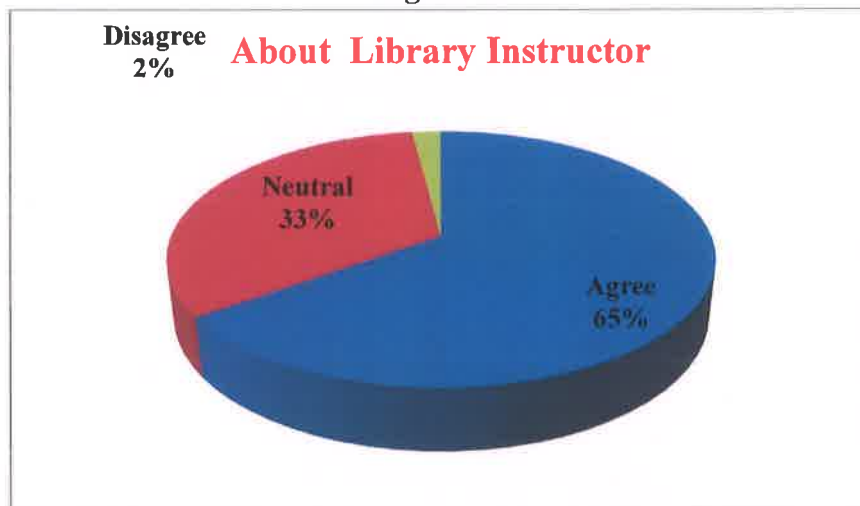


Table no. 11 shows the opinion about the library instructor, maximum number of visitors as 65 % are agree that the instructor is knowledgeable.

Table 11

About Library Instructor

Knowledgeable	Frequency	Percentage
Agree	65	65
Neutral	33	33
Disagree	2	2
Total	100	100

Figure 11

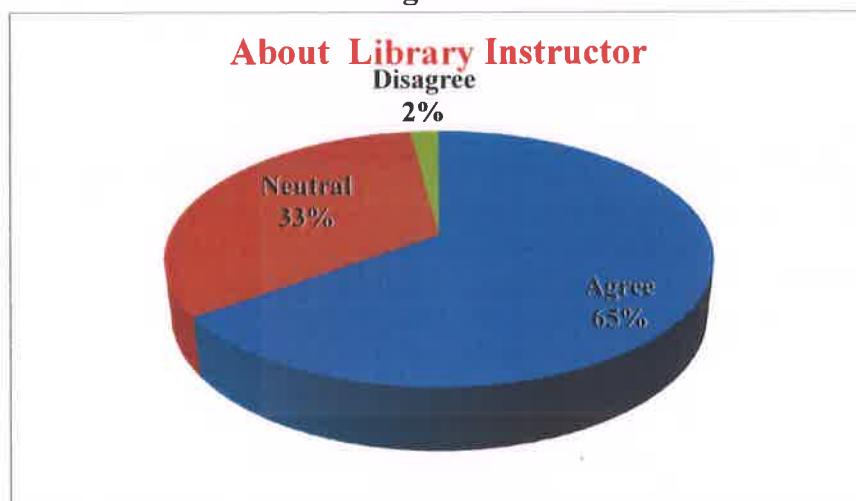


Table no. 11 shows the opinion about the library instructor, maximum number of visitors as 65 % are agree that the instructor is knowledgeable.

Table 13

Library Resources

Resources	Frequency	Percentage
Excellent	58	58
Good	38	38
Fair	4	4
Total	100	100

Figure 14

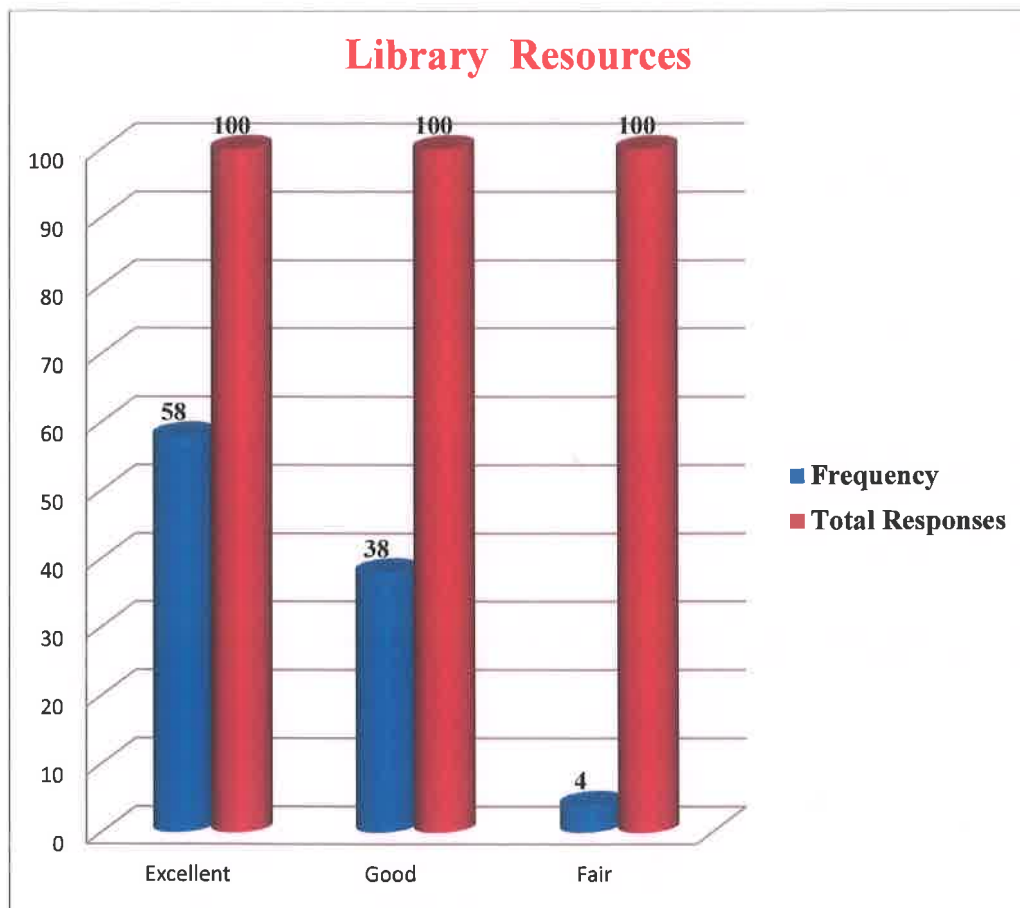


Table no. 14 shows available resources in the library, 58% were excellent resources, 38% were good resources and 4% were fair, as it shows that maximum numbers of resources are good.

Table 14

Internet Facility

Facilities	Frequency	Percentage
Excellent	25	25
Good	60	60
Fair	15	15
Total	100	100

Figure 14

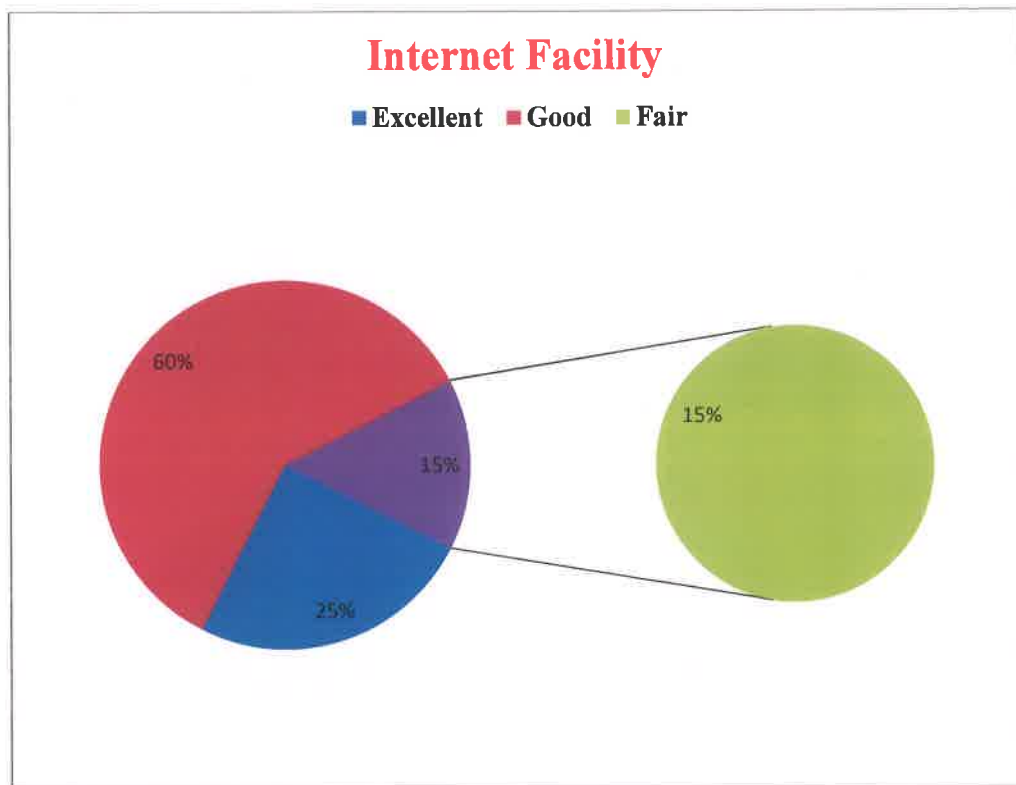


Table no.14 shows internet facility available in the library, 25% shows that the facility were excellent, 60% were good facilities and 15 % were fair in use.

Table 15

Available Reading Space

Opinion	Frequency	Percentage
Satisfied	67	67
Not Satisfied	33	33
Total	100	100

Figure 16

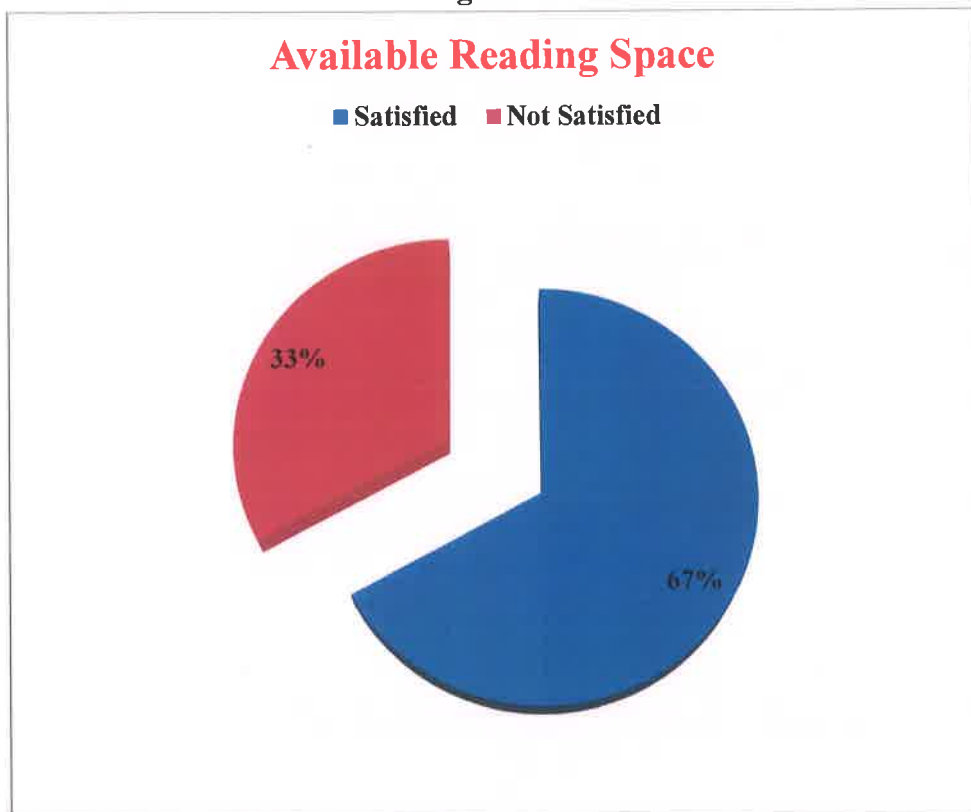



Table no. 15 shows the availability of reading space in the library, 67 % visitors were satisfied with the space available for reading room and 33 % visitors were not satisfied with this.

FEEDBACK ON LIBRARY SERVICES

2019-2020

FINDINGS:

- Regular visitors to the library has the highest numbers 83 %
- Convenience of library location to the visitors has the maximum number 97 %
- Library Timing Suitable to the students has the highest number 96 %
- Available subject titles & Arrangement of books satisfaction get the highest Score of 92 %
- Use of OPAC for books searching has maximum frequency of 96%
- The use of M-OPAC for books searching has maximum frequency of 95%
- Satisfaction of the users about the available e-books and e-resources on the library website were maximum as 94%
- Opinion about the library instructor and staff has highest number as 93%


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DEOGIRI COLLEGE, AURANGABAD**



INTERNAL QUALITY ASSURANCE CELL

FEEDBACK ANALYSIS

FEEDBACK ON LIBRARY & FACILITIES

2018-2019

Survey Regarding Library – 2018-2019

In Academic year 2018-2019 the sample survey was conducted to collect the feedback regarding library services in the college. In this sample survey 100 students marked their responses about library facilities. Following are some aspects that are used to collect the students' feedback about library staff, acquisition of books in the library, reading hall facilities, journals/magazines/daily papers & present library facilities/ in the library.

Following are the key issues on which the feedback/survey was conducted:

1. Visit to the Library
2. Library Location
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4. No. of Subject Titles
5. About Book Arrangement
6. Use of OPAC
7. Use of M-OPAC
8. Use of M-OPAC for Searching of Books
9. Knowledge about College Library Website
10. Knowledge About Digital Resources
11. About the Availability of E-resources on library Website
12. About Library Instructor
13. About Library Staff
14. Library Resources
15. Internet Facility
16. Available Reading Space



**Co-ordinator,
IQAC, Deogiri College,
Aurangabad.**



**LIBRARIAN
Deogiri College
Aurangabad**



**Principal
Deogiri College,
Aurangabad.**



Analysis and Interpretation

Table No. 1
Visit to the library

Timing	Frequency	Percentage
Regularly	89	89
Occasionally	11	11
Never	00	00
Total	100	100

Figure No. 1

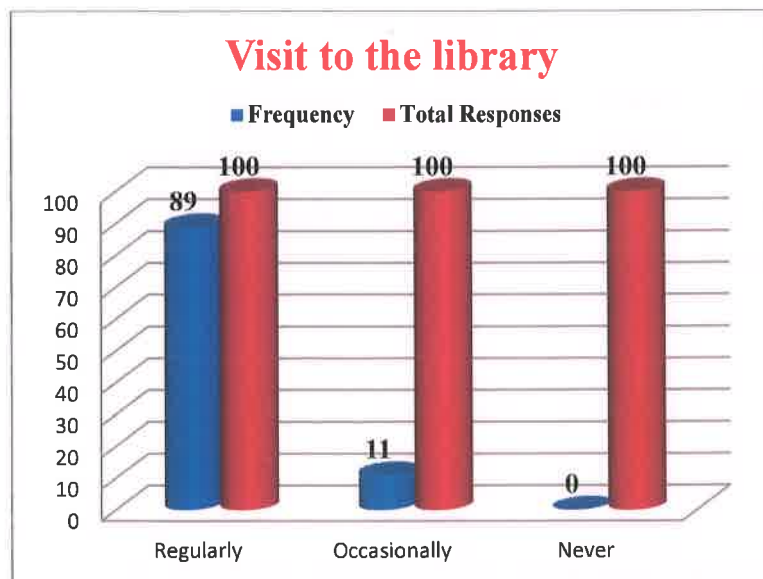


Table no.1 Students visit to the library, shows that 89 % students were regularly visited the library as the frequency shows the highest percentage. 11% were occasionally visited & 0 % were never visited the library.

Table No. 2

Library Location

Location	Frequency	Percentage
Convenient	97	97
Inconvenient	3	3
Total	100	100

Figure No. 2

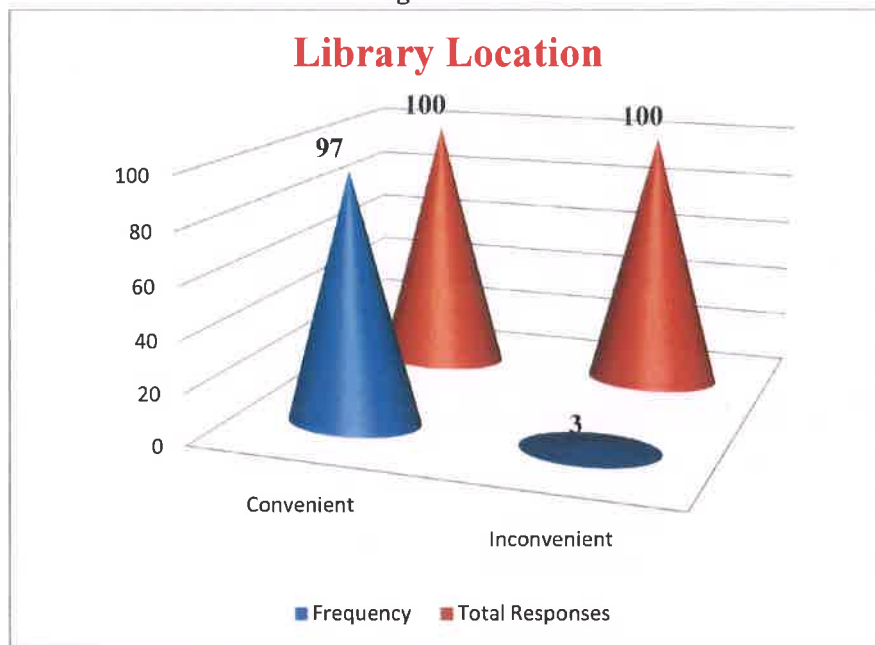


Table no.2 shows the library Location, 97 % of the visitors find the location of the library were convenient for them to visit which were the highest percentage.

Table No. 3

Library Timings

Timings	Frequency	Percentage
Suitable	99	99
Not Suitable	1	1
Total	100	100

Figure No 3

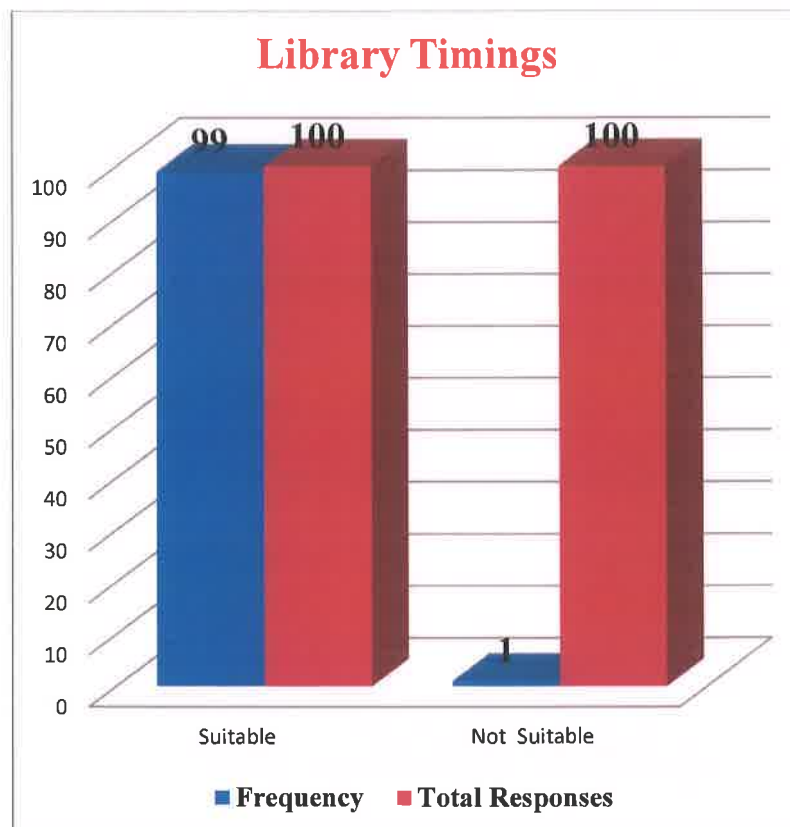


Table no. 3 shows the library timing, 99 % of the visitors find the library timing suitable as per their requirements.

Table No. 4

No. of Subject Titles

Subject Titles	Frequency	Percentage
Available	90	90
Not Available	10	10
Total	100	100

Figure No 4

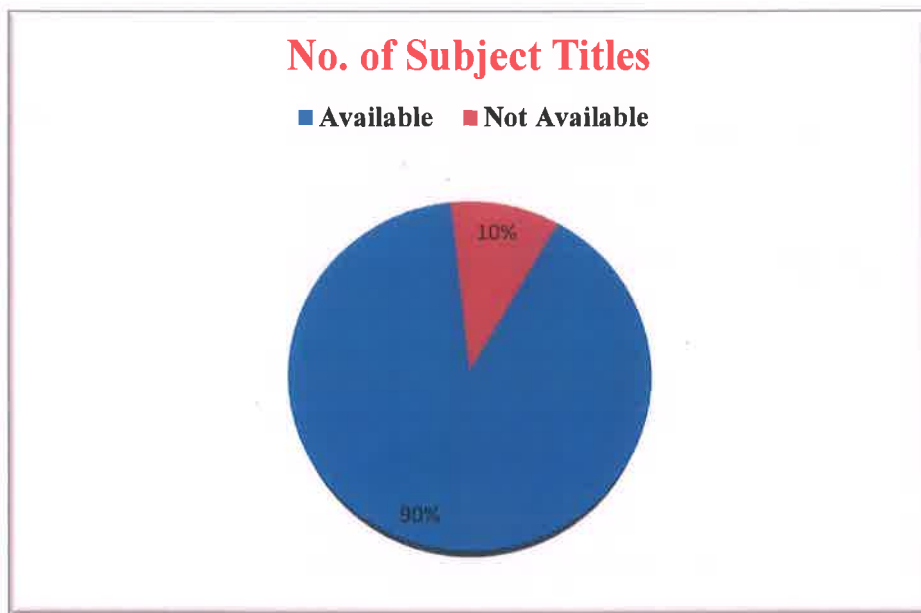


Table no. 4 shows the titles available in the library, as highest number 90% of the visitors find that the number of titles available in the library were satisfactory.

Table No 05

About Book Arrangement

Opinion	Frequency	Percentage
Satisfied	87	87
Not Satisfied	13	13
Total	100	100

Figure No 5

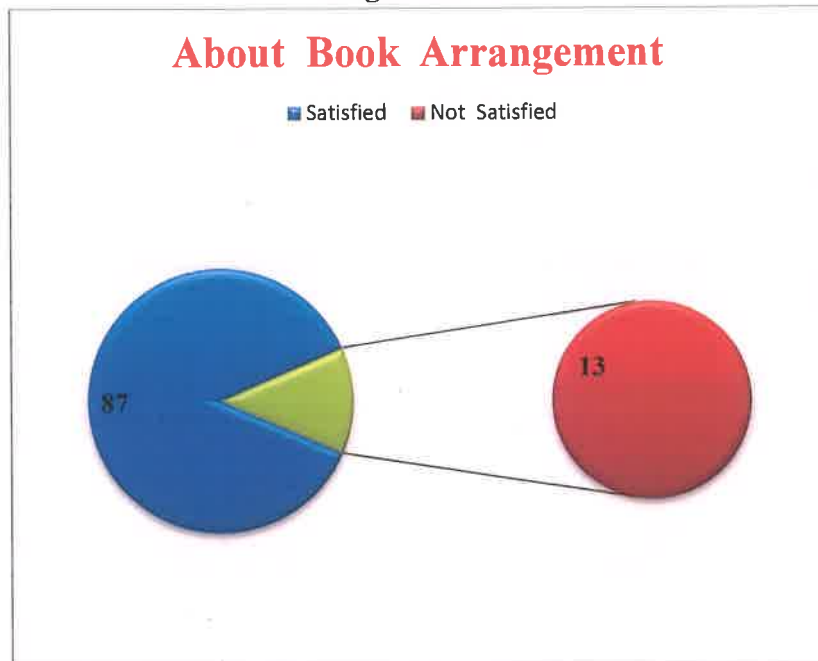


Table no. 5 shows the arrangement of books in the library, as the users of the books in the library 87 % shows the highest frequency of satisfied visitors and they are satisfied with book arrangement.

Table No 6

Use of OPAC

Use	Frequency	Percentage
Yes	41	41
No	59	59
Total	100	100

Figure No 6

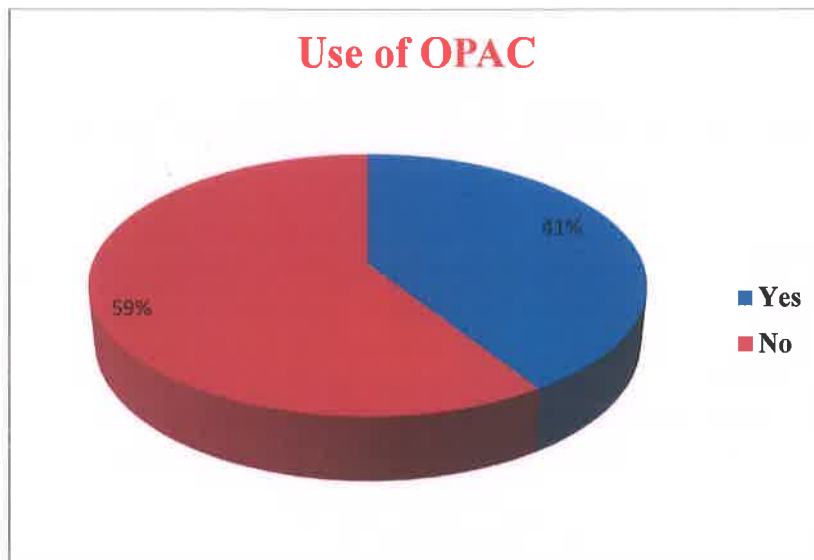


Table no. 6 shows the use of OPAC in the library, 41 % shows the maximum use of the OPAC.

Table 7

Use of M-OPAC

Use	Frequency	Percentage
Yes	39	39
No	61	61
Total	100	100

Figure 7

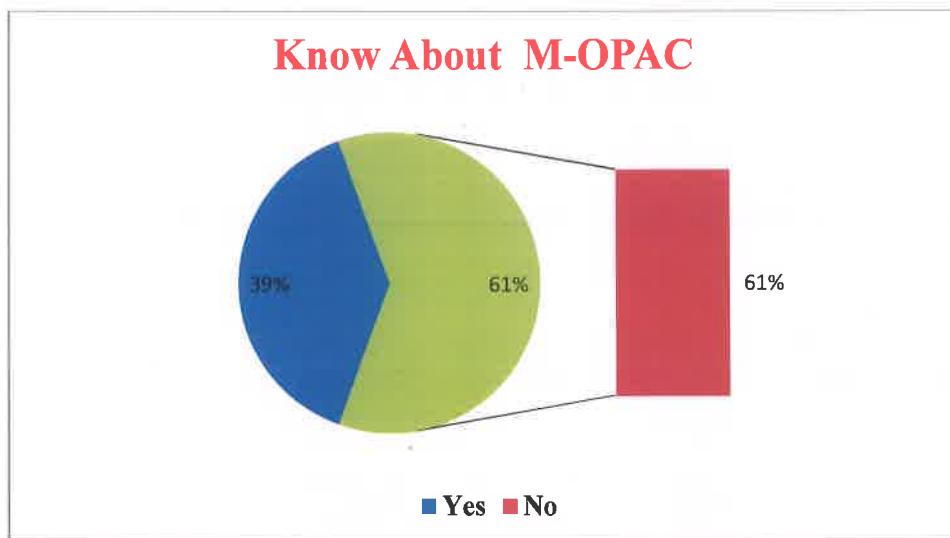


Table no. 7 shows the use of M-OPAC, 39 % shows the average use of the M-OPAC.

Table 8

Use of M-OPAC for Searching of Books

Opinion	Frequency	Percentage
Yes	69	69
No	31	31
Total	100	100

Figure 8

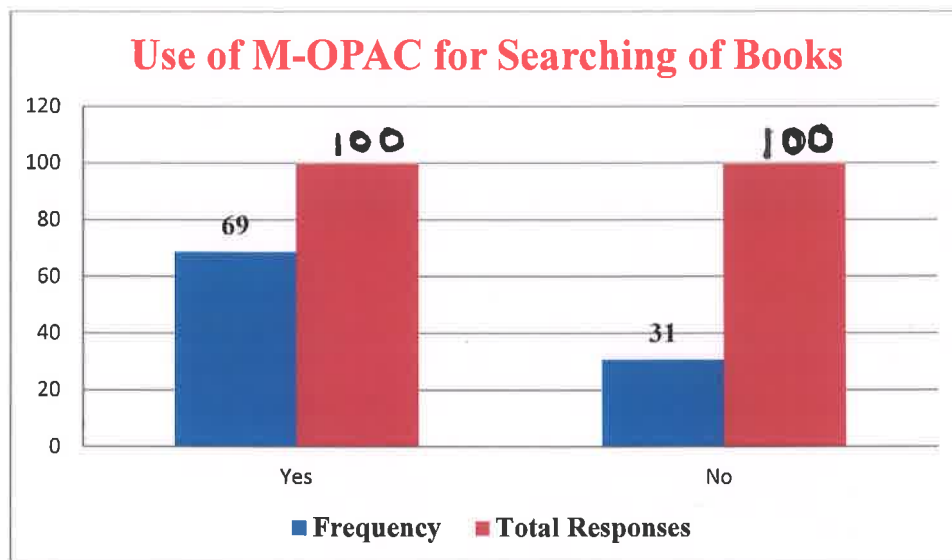


Table no. 8 shows the use of M-OPAC for searching of books, as the maximum frequency of 69 % shows the use of M-OPAC for books searching

Table 9

Knowledge about College Library Website

Use	Frequency	Percentage
Yes	67	67
No	33	33
Total	100	100

Figure 9

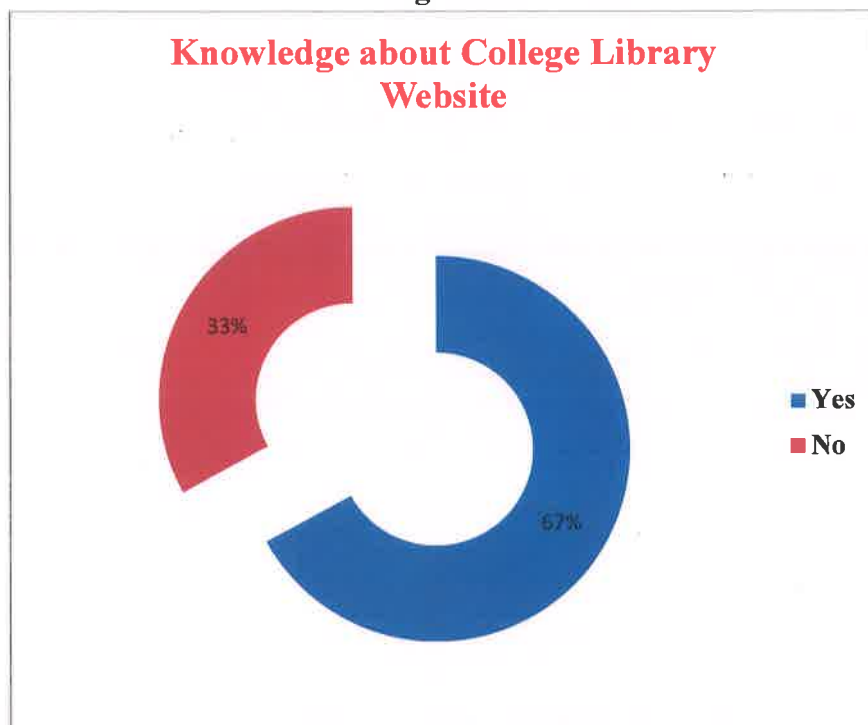


Table no. 9 shows the knowledge about College Library Website, as 67% shows the knowledge of the visitors about the College Library Website.

Table 10

Knowledge about Digital Resources

Opinion	Frequency	Percentage
Satisfied	77	77
Not Satisfied	23	23
Total	100	100

Figure 10



Table 10 shows the knowledge about Digital Resources 77% shows the knowledge of the user about Digital Resources

Table 11

About the Availability of e book and E-resources on library Website

Opinion	Frequency	Percentage
Satisfied	77	77
Not Satisfied	23	23
Total	100	100

Figure 10

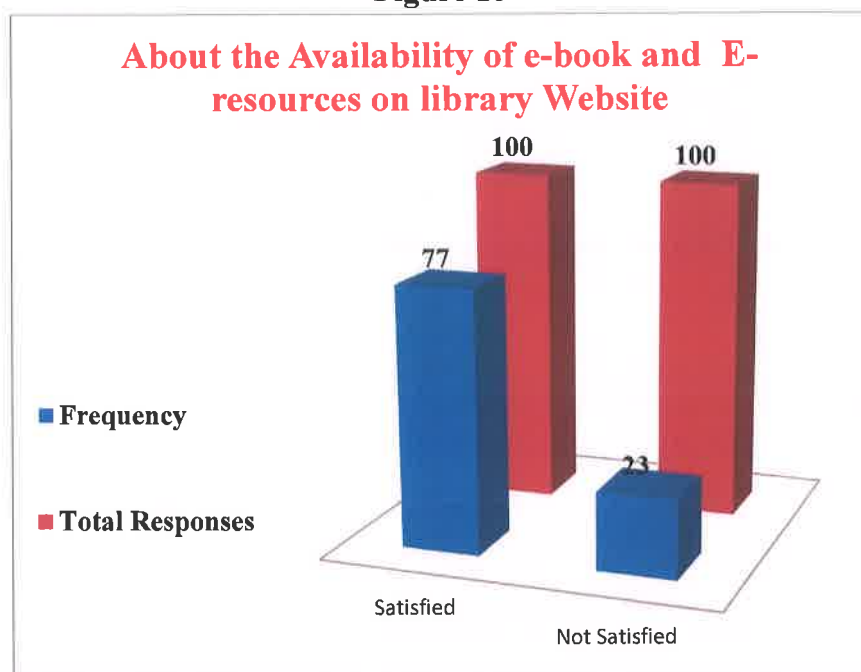


Table no. 11 shows the availability of E-resources on the library website, as 77 % visitors were satisfied with the facility given by the library shows the maximum frequency.

Table 12

About Library Instructor

Knowledgeable	Frequency	Percentage
Agree	75	75
Neutral	21	21
Disagree	4	4
Total	100	100

Figure 12

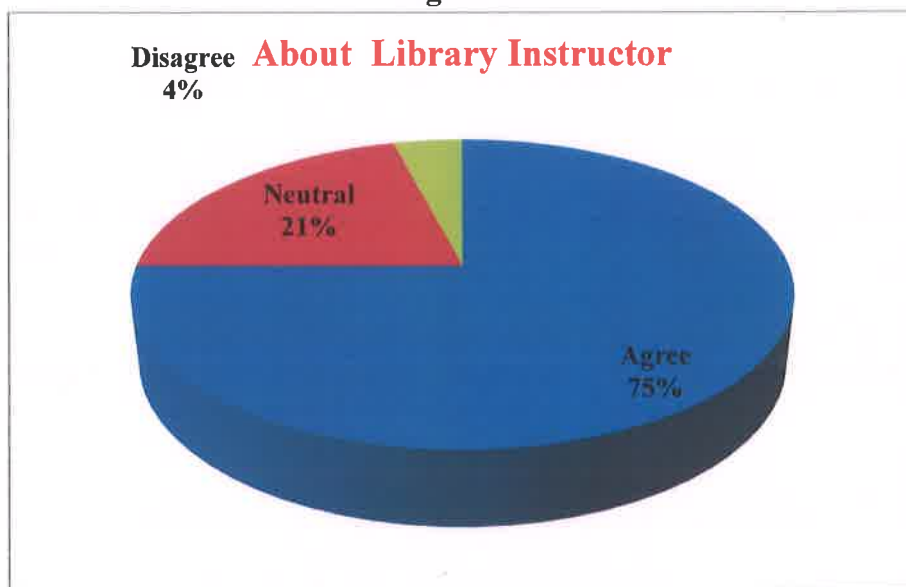


Table no. 12 shows the opinion about the library instructor, maximum number of visitors as 75 % are agree that the instructor is knowledgeable.

Table 13

About Library Staff

Helpful	Frequency	Percentage
Yes	93	93
No	7	7
Total	100	100

Figure 13

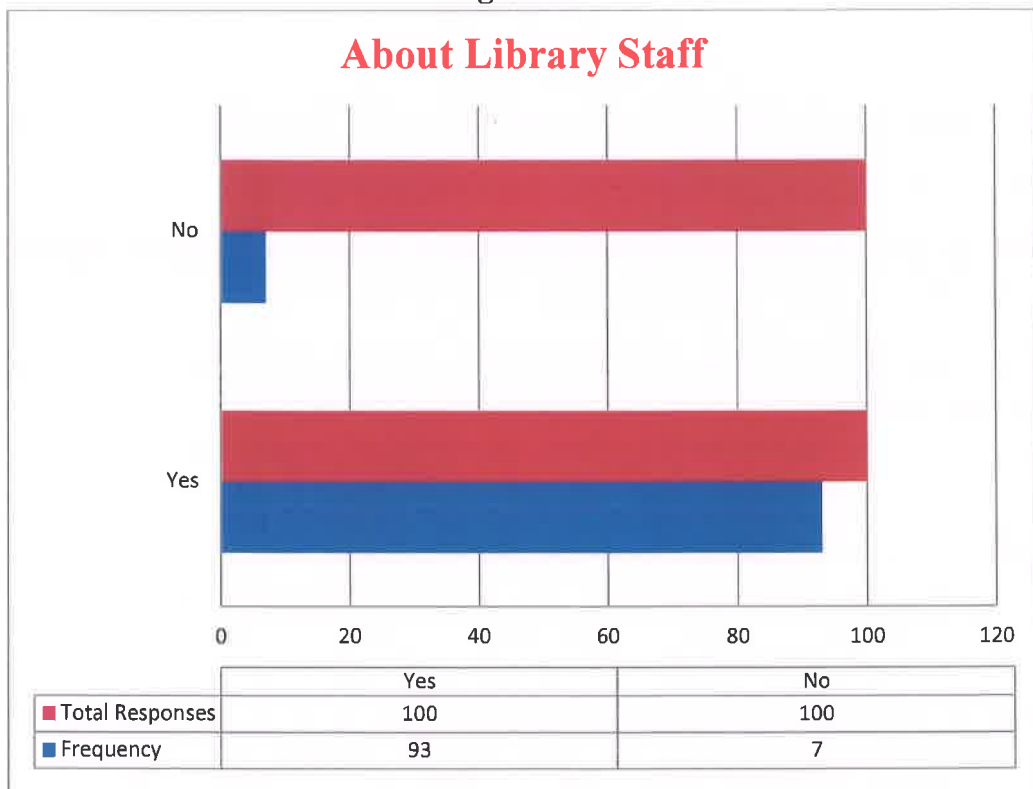


Table no. 13 shows about library staff in the library, library staff is helpful and friendly shows the maximum frequency of 93 %.

Table 14

Library Resources

Resources	Frequency	Percentage
Excellent	43	43
Good	56	56
Fair	1	1
Total	100	100

Figure 14

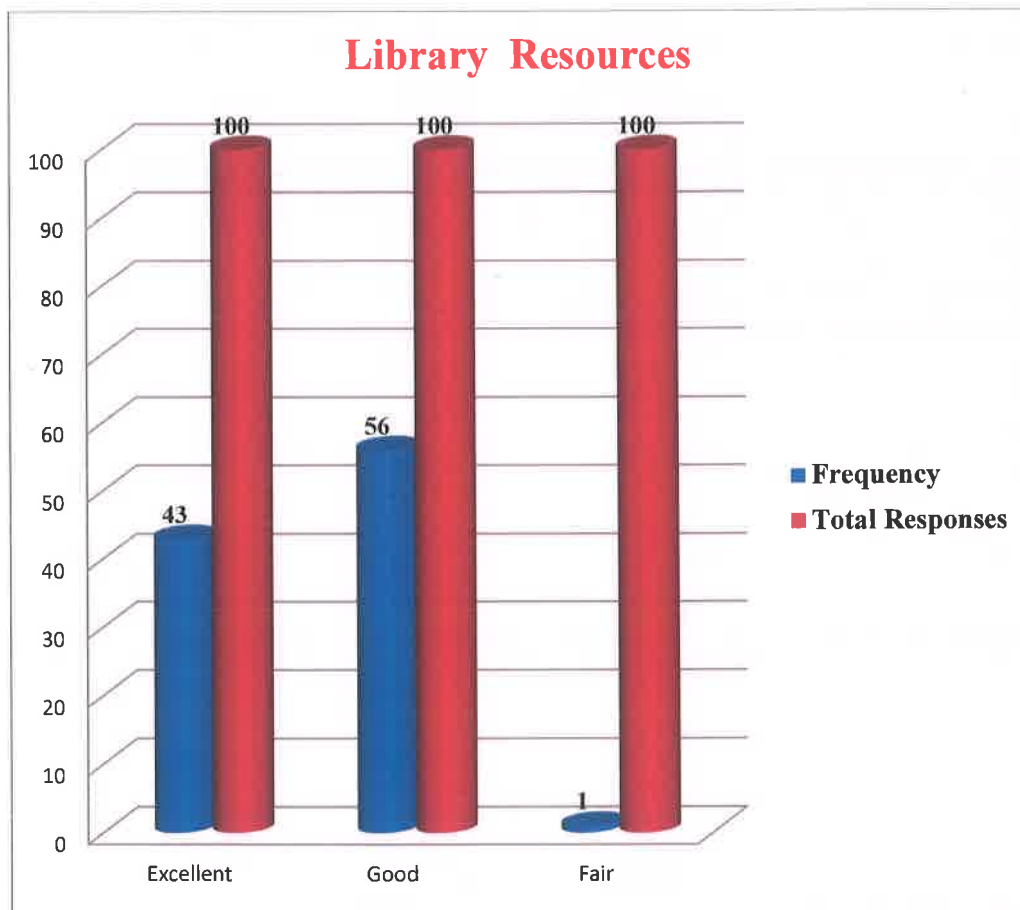


Table no. 14 shows available resources in the library, 43% were excellent resources, 56% were good resources and 1% were fair, as it shows that maximum numbers of resources are good.

Table 15

Internet Facility

Facilities	Frequency	Percentage
Excellent	34	34
Good	57	57
Fair	9	9
Total	100	100

Figure 15

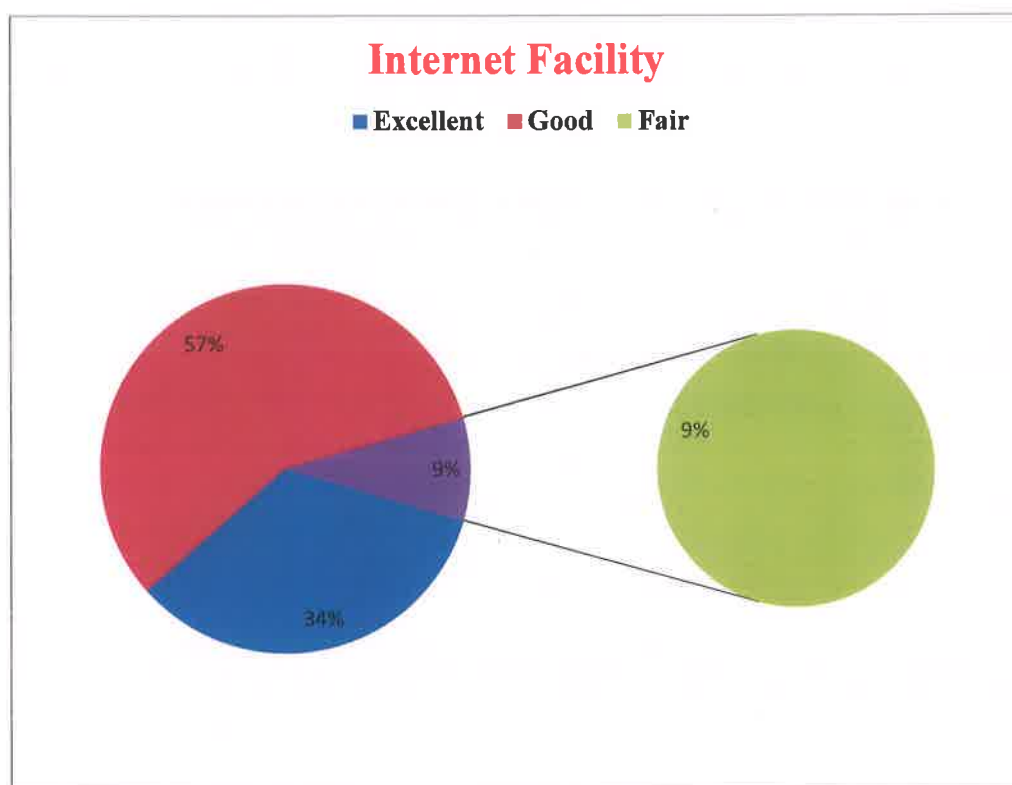


Table no.15 shows internet facility available in the library, 34% shows that the facility were excellent, 57% were good facilities and 9 % were fair in use.

Table 16

Available Reading Space

Opinion	Frequency	Percentage
Satisfied	59	59
Not Satisfied	41	41
Total	100	100

Figure 16

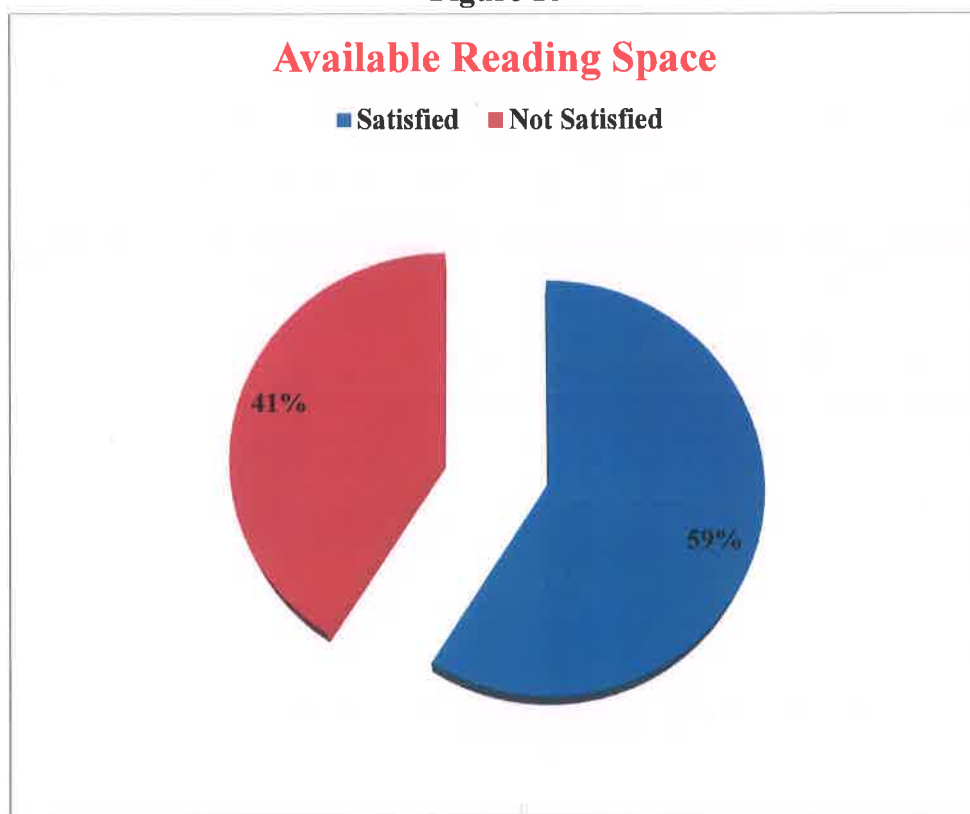


Table no. 16 shows the availability of reading space in the library, 59 % visitors were satisfied with the space available for reading room and 41 % visitors were not satisfied with this.

FEEDBACK ON LIBRARY SERVICES

2018-2019

FINDINGS:

- Regular visitors to the library has the highest numbers 89 %
- Convenience of library location to the visitors has the maximum number 97 %
- Library Timing Suitable to the students has the highest number 99 %
- Available subject titles & Arrangement of books satisfaction get the highest Score of 90 %
- The use of M-OPAC for books searching has maximum frequency of 67%
- Opinion about the library instructor and staff has highest number as 93%



Librarian

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Aurangabad



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Deogiri College,
Aurangabad.



Coordinator IQAC
Co-ordinator,
IQAC, Deogiri College,
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Marathwada Shikshan Prasarak Mandal's
DEOGIRI COLLEGE, AURANGABAD



INTERNAL QUALITY ASSURANCE CELL

FEEDBACK ANALYSIS

FEEDBACK ON LIBRARY & FACILITIES

2017-2018

Survey Regarding Library – 2017-2018

In Academic year 2017-2018 the sample survey was conducted to collect the feedback regarding library services in the college. In this sample survey 99 students marked their responses about library facilities. Following are some aspects that are used to collect the students' feedback about library staff, acquisition of books in the library, reading hall facilities, journals/magazines/daily papers & present library facilities/ in the library.

Following are the key issues on which the feedback/survey was conducted:

1. Visit to the Library
2. Library Location
3. Library timings
4. No. of Subject Titles
5. About Book Arrangement
6. Use of OPAC
7. Use of M-OPAC
8. Use of M-OPAC for Searching of Books
9. Knowledge about College Library Website
10. About the Availability of E-resources on library Website
11. About Library Instructor
12. About Library Staff
13. Library Resources
14. Internet Facility
15. Available Reading Space


**Co-ordinator,
IQAC, Deogiri College,
Aurangabad.**


**LIBRARIAN
Deogiri College
Aurangabad**


**Principal
Deogiri College,
Aurangabad.**



Analysis and Interpretation

Table No. 1
Visit to the library

Timing	Frequency	Percentage
Regularly	80	81.63
Occasionally	17	17.35
Never	01	1.02
Total	98	100

Figure No. 1

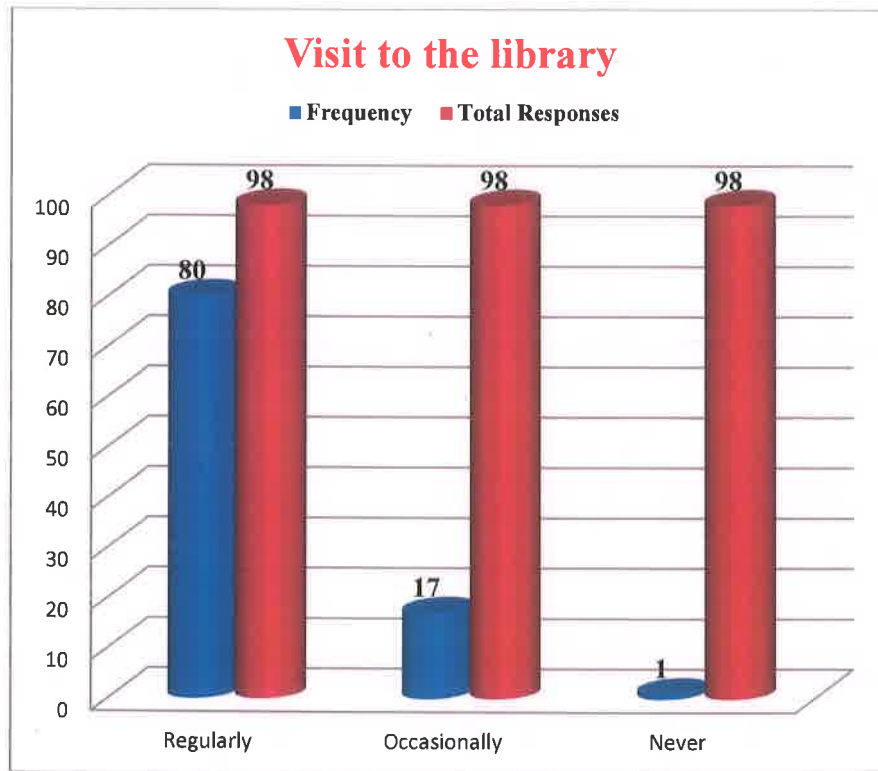


Table no.1 Students visit to the library, shows that 81.63 % students were regularly visited the library as the frequency shows the highest percentage. 17.35 % were occasionally visited & 1.02 % were never visited the library.

Table No. 2

Library Location

Location	Frequency	Percentage
Convenient	93	95.87
Inconvenient	4	4.12
Total	97	100

Figure No. 2

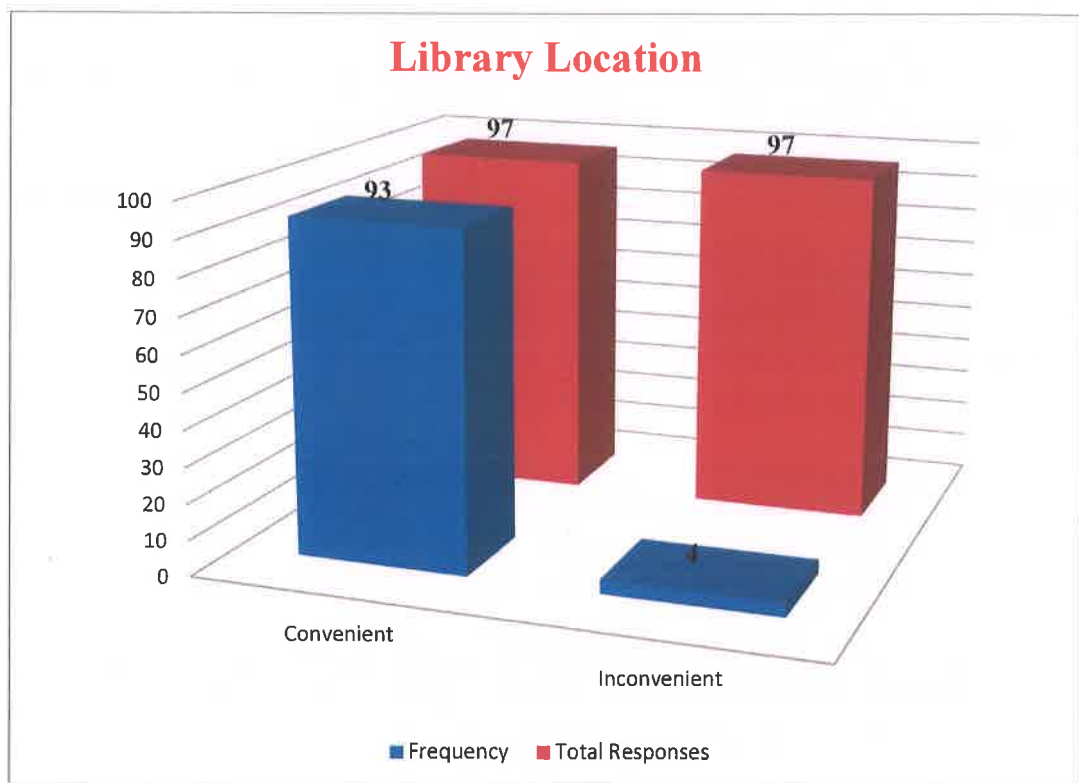


Table no.2 shows the library Location, 95.87 % of the visitors find the location of the library were convenient for them to visit which were the highest percentage.

Table No. 3

Library Timings

Timings	Frequency	Percentage
Suitable	93	94.90
Not Suitable	05	5.10
Total	96	100

Figure No 3

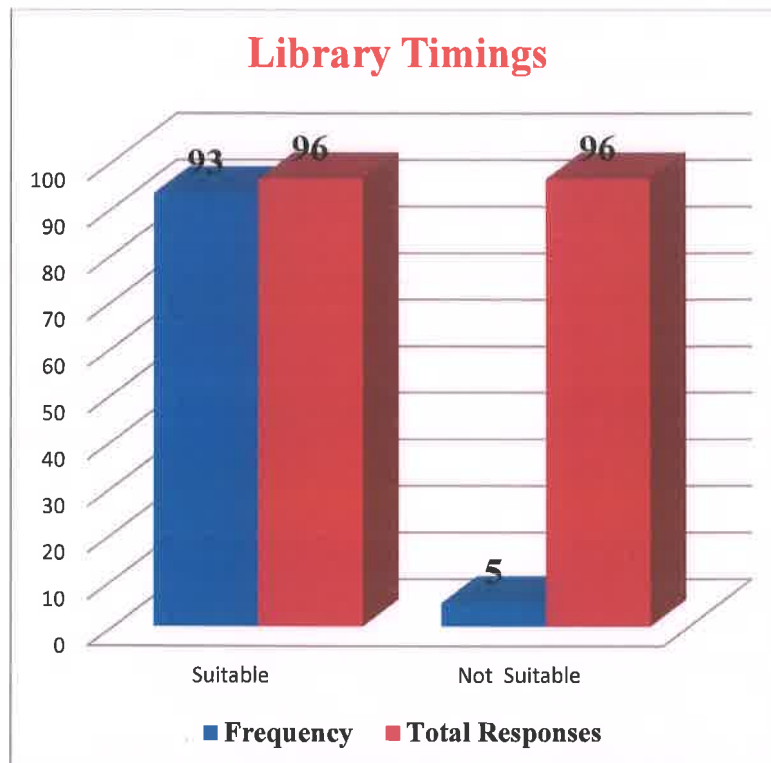


Table no. 3 shows the library timing, 94.90 % of the visitors find the library timing suitable as per their requirements.

Table No. 4
No. of Subject Titles

Subject Titles	Frequency	Percentage
Available	84	86.59
Not Available	13	13.40
Total	97	100

Figure No 4

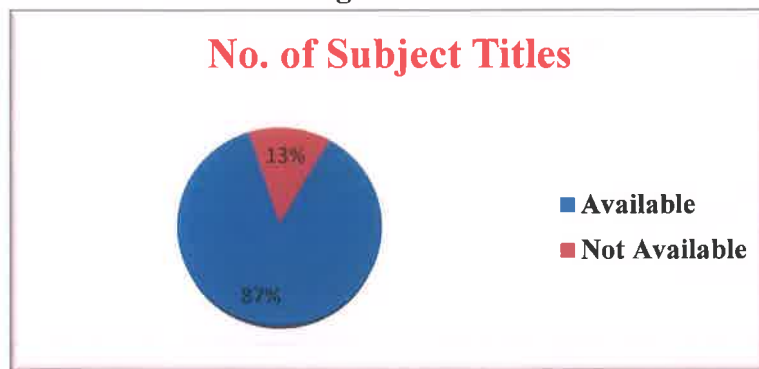


Table no. 4 shows the titles available in the library, as highest number 86.59 % of the visitors find that the number of titles available in the library were satisfactory.

Table No 05
About Book Arrangement

Opinion	Frequency	Percentage
Satisfied	84	86.60
Not Satisfied	13	13.40
Total	97	100

Figure No 5

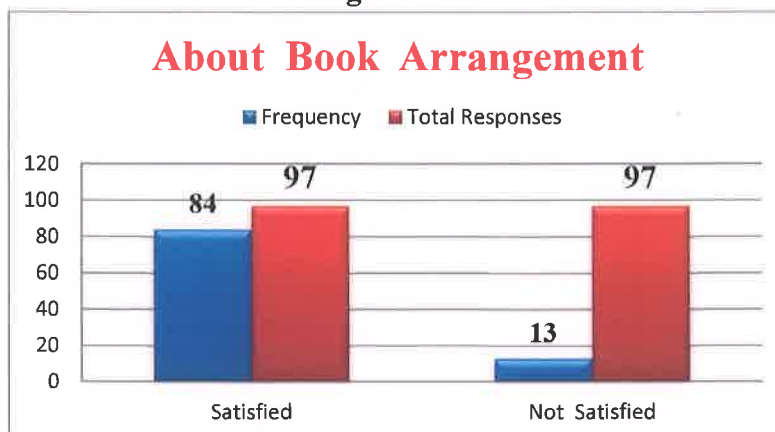


Table no. 5 shows the arrangement of books in the library, as the users of the books in the library 86.60 % shows the highest frequency of satisfied visitors and they are satisfied with book arrangement.

Table No 6

Use of OPAC

Use	Frequency	Percentage
Yes	56	58.33
No	40	41.66
Total	96	100

Figure No 6

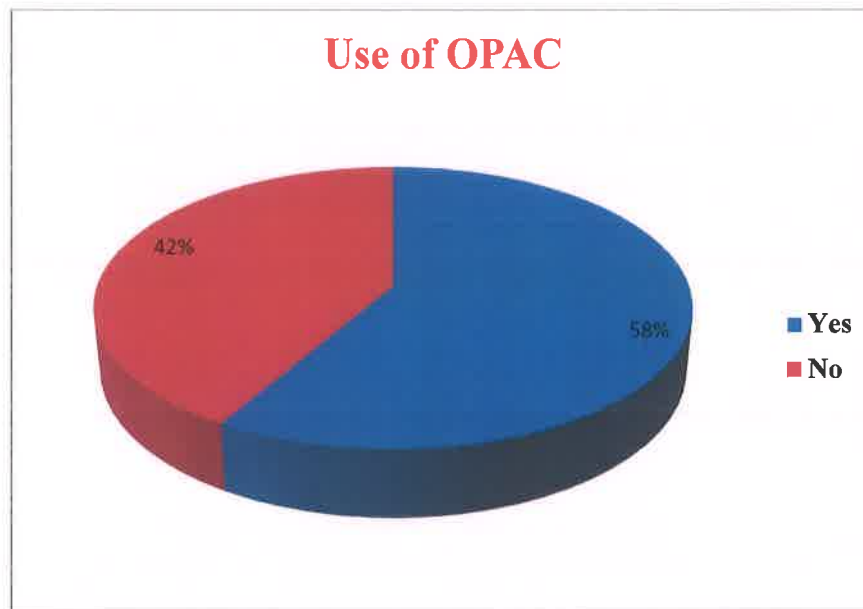


Table no. 6 shows the use of OPAC in the library, 58.33 % shows the maximum use of the OPAC.

Table 7

Use of M-OPAC

Use	Frequency	Percentage
Yes	67	68.36
No	31	31.63
Total	98	100

Figure 7

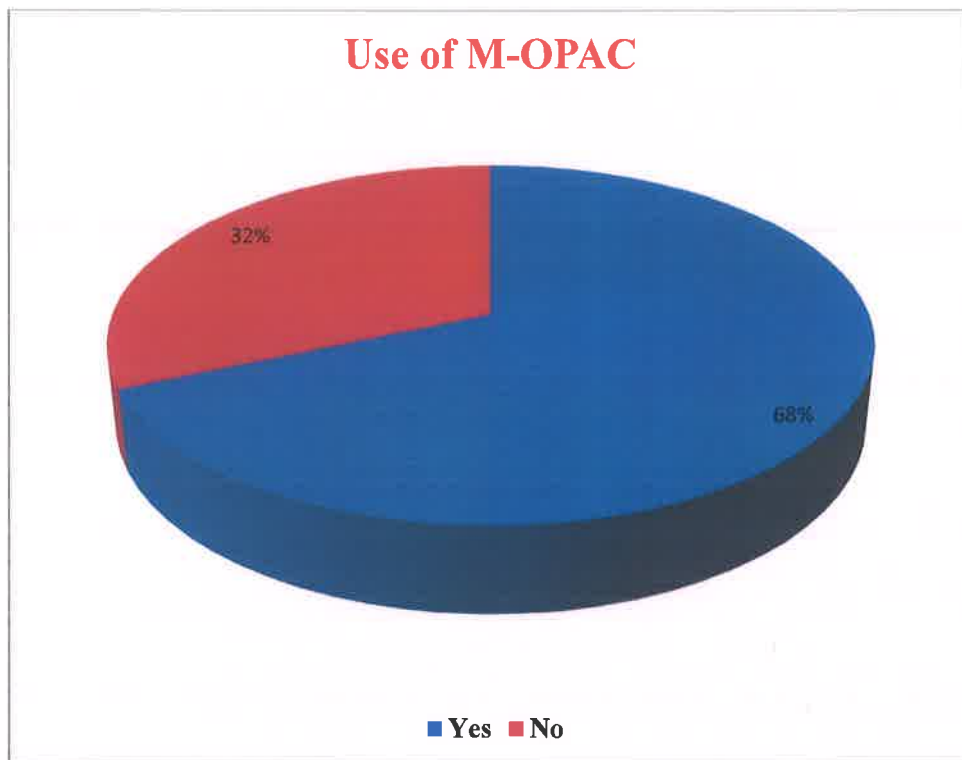


Table no. 7 shows the use of M-OPAC, 68.36 % shows the maximum use of the M-OPAC.

Table 8

Use of M-OPAC for Searching of Books

Opinion	Frequency	Percentage
Yes	84	86.60
No	13	13.40
Total	97	100

Figure 8

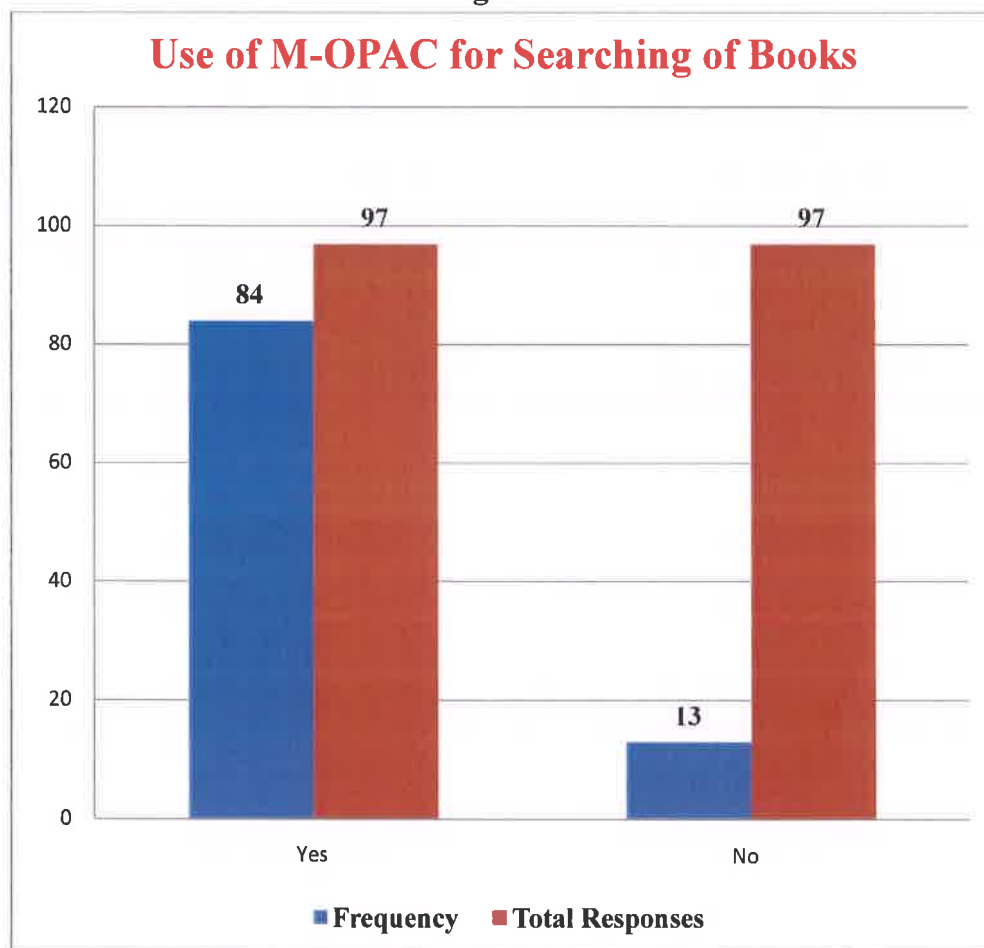


Table no. 8 shows the use of M-OPAC for searching of books, as the maximum frequency of 86.60 % shows the use of M-OPAC for books searching

Table 9

Knowledge about College Library Website

Use	Frequency	Percentage
Yes	56	58.33
No	40	41.66
Total	96	100

Figure 9

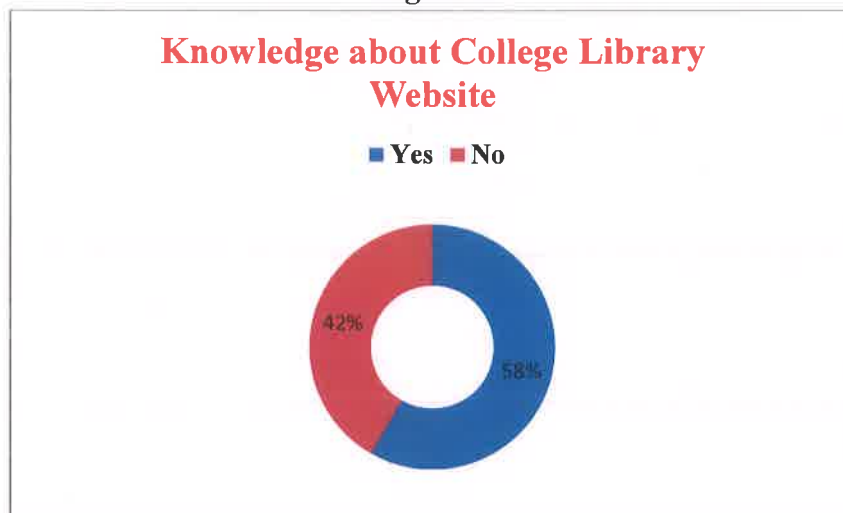


Table no. 9 shows the knowledge about College Library Website, as 58.33% shows the knowledge of the visitors about the College Library Website.

Table 10

About the Availability of E-resources on library Website

Opinion	Frequency	Percentage
Satisfied	93	95.88
Not Satisfied	04	4.12
Total	97	100

Figure 10

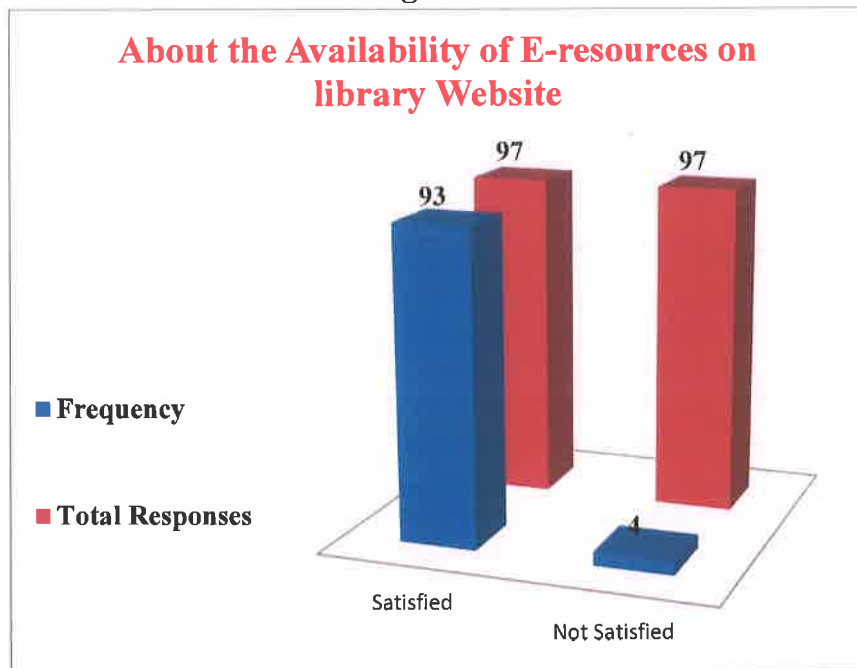


Table no. 10 shows the availability of E-resources on the library website, as 95.88 % visitors were satisfied with the facility given by the library shows the maximum frequency.

Table 11

About Library Instructor

Knowledgeable	Frequency	Percentage
Agree	63	64.95
Neutral	32	32.99
Disagree	02	2.06
Total	97	100

Figure 11

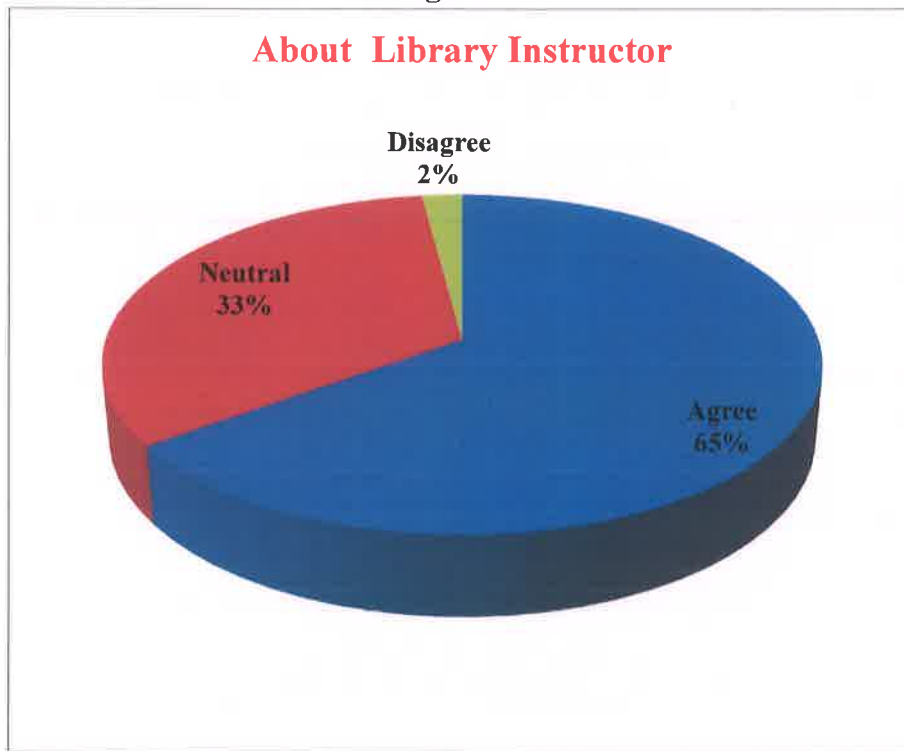


Table no. 11 shows the opinion about the library instructor, maximum number of visitors as 64.95 % are agree that the instructor is knowledgeable.

Table 12

About Library Staff

Helpful	Frequency	Percentage
Yes	87	88.11
No	11	11.22
Total	98	100

Figure 12



Table no. 12 shows about library staff in the library, library staff is helpful and friendly shows the maximum frequency of 88.11 %.

Table 13

Library Resources

Resources	Frequency	Percentage
Excellent	31	31.63
Good	65	66.32
Fair	02	2.04
Total	98	100

Figure 13

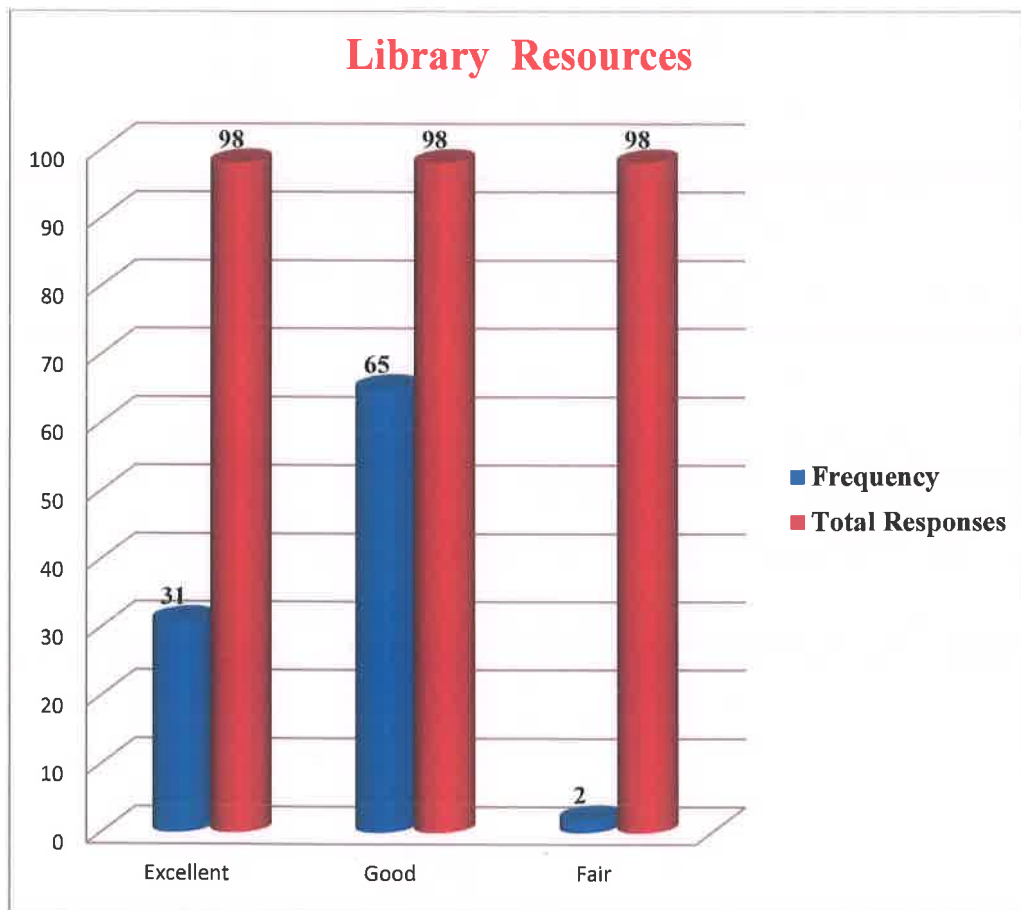


Table no. 13 shows available resources in the library, 31.63% were excellent resources, 66.32% were good resources and 2.04% were fair, as it shows that maximum numbers of resources are good.

Table 14

Internet Facility

Facilities	Frequency	Percentage
Excellent	24	24.24
Good	60	60.60
Fair	15	15.15
Total	99	100

Figure 14

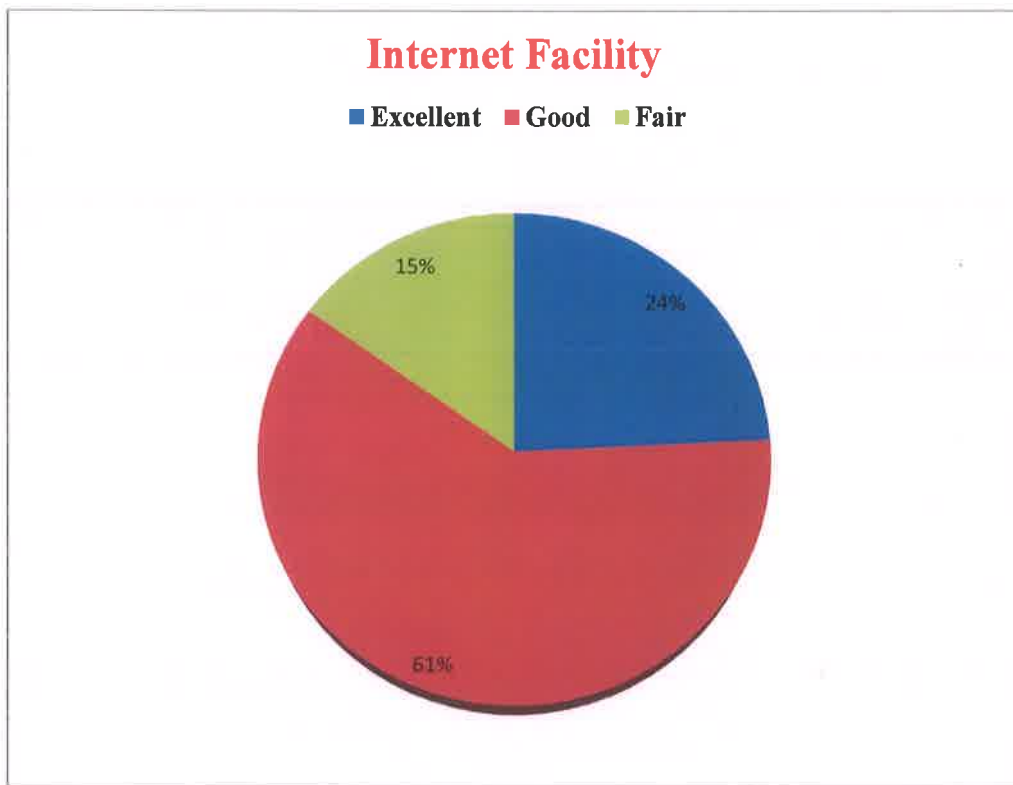


Table no.14 shows internet facility available in the library, 24.24 % shows that the facility were excellent, 60.60% were good facilities and 15.15 % were fair in use.

Table 15

Available Reading Space

Opinion	Frequency	Percentage
Satisfied	67	68.36
Not Satisfied	31	31.63
Total	98	100

Figure 15

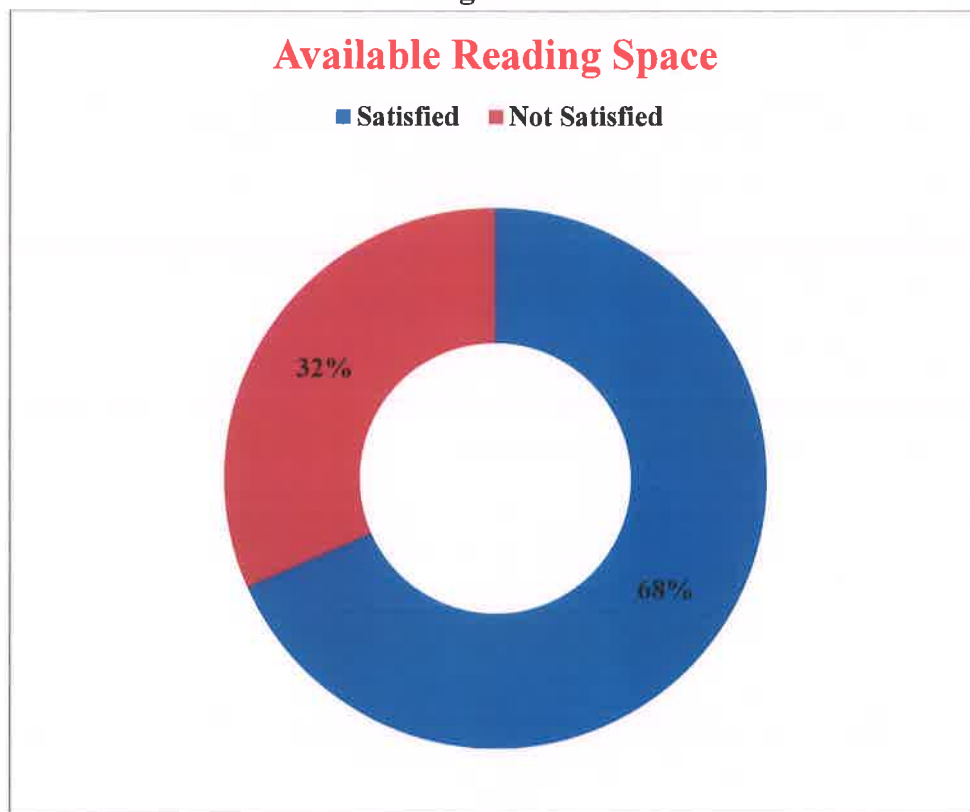



Table no. 15 shows the availability of reading space in the library, 68.36 % visitors were satisfied with the space available for reading room and 31.63 % visitors were not satisfied with this.


FEEDBACK ON LIBRARY SERVICES

2017-2018

FINDINGS:

- Regular visitors to the library has the highest numbers 81.63 %
- Convenience of library location to the visitors has the maximum number 94.89 %
- Library Timing Suitable to the students has the highest number 92.85 %
- Available subject titles & Arrangement of books satisfaction get the highest Score of 85.71 %
- Opinion about the library instructor and staff has highest number as 88.77 %


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DEOGIRI COLLEGE, AURANGABAD



INTERNAL QUALITY ASSURANCE CELL

FEEDBACK ANALYSIS

FEEDBACK ON LIBRARY & FACILITIES

2016-2017

Survey Regarding Library – 2016-2017

In Academic year 2016-2017 the sample survey was conducted to collect the feedback regarding library services in the college. In this sample survey 98 students marked their responses about library facilities. Following are some aspects that are used to collect the students' feedback about library staff, acquisition of books in the library, reading hall facilities, journals/magazines/daily papers & present library facilities/ in the library.

Following are the key issues on which the feedback/survey was conducted:

1. Visit to the Library
2. Library Location
3. Library timings
4. No. of Subject Titles
5. About Book Arrangement
6. Use of OPAC
7. Use of M-OPAC
8. Use of M-OPAC for Searching of Books
9. Knowledge about College Library Website
10. About the Availability of E-resources on library Website
11. About Library Instructor
12. About Library Staff
13. Library Resources
14. Internet Facility
15. Available Reading Space


Co-ordinator,
IQAC, Deogiri College,
Aurangabad.


LIBRARIAN
Deogiri College
Aurangabad


Principal
Deogiri College,
Aurangabad.



Analysis and Interpretation

Table No. 1
Visit to the library

Timing	Frequency	Percentage
Regularly	88	81.63
Occasionally	11	17.34
Never	01	1.02
Total	98	100

Figure No. 1

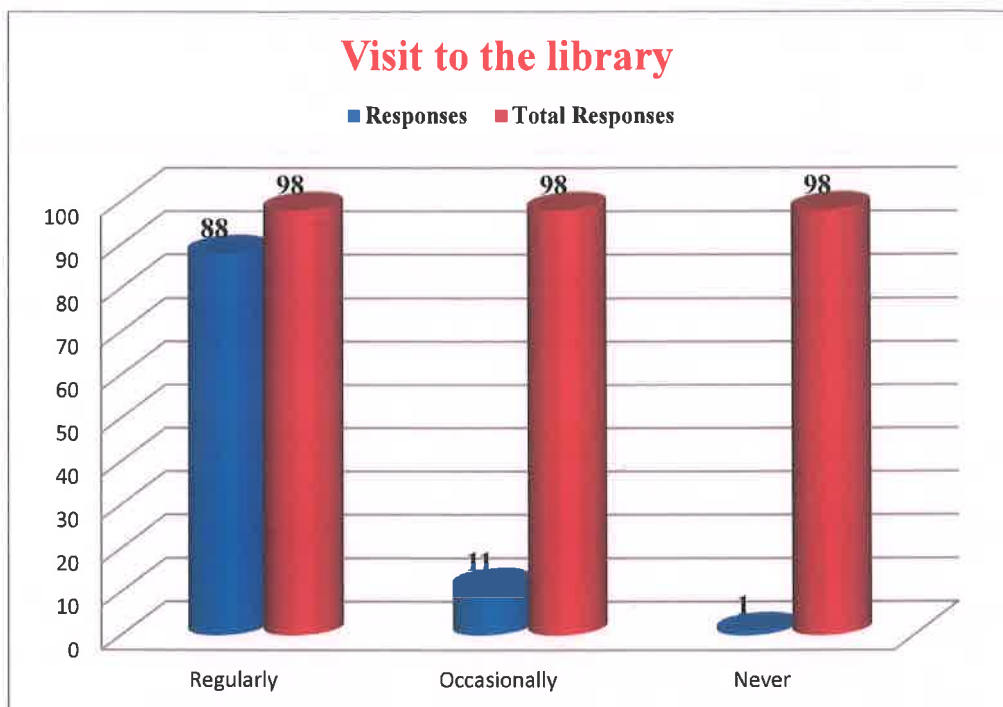


Table no.1 Students visit to the library, shows that 81.63 % students were regularly visited the library as the frequency shows the highest percentage. 17.34 % were occasionally visited & 1.02 % were never visited the library.

Table No. 2

Library Location

Location	Frequency	Percentage
Convenient	93	95.87
Inconvenient	4	4.12
Total	97	100

Figure No. 2

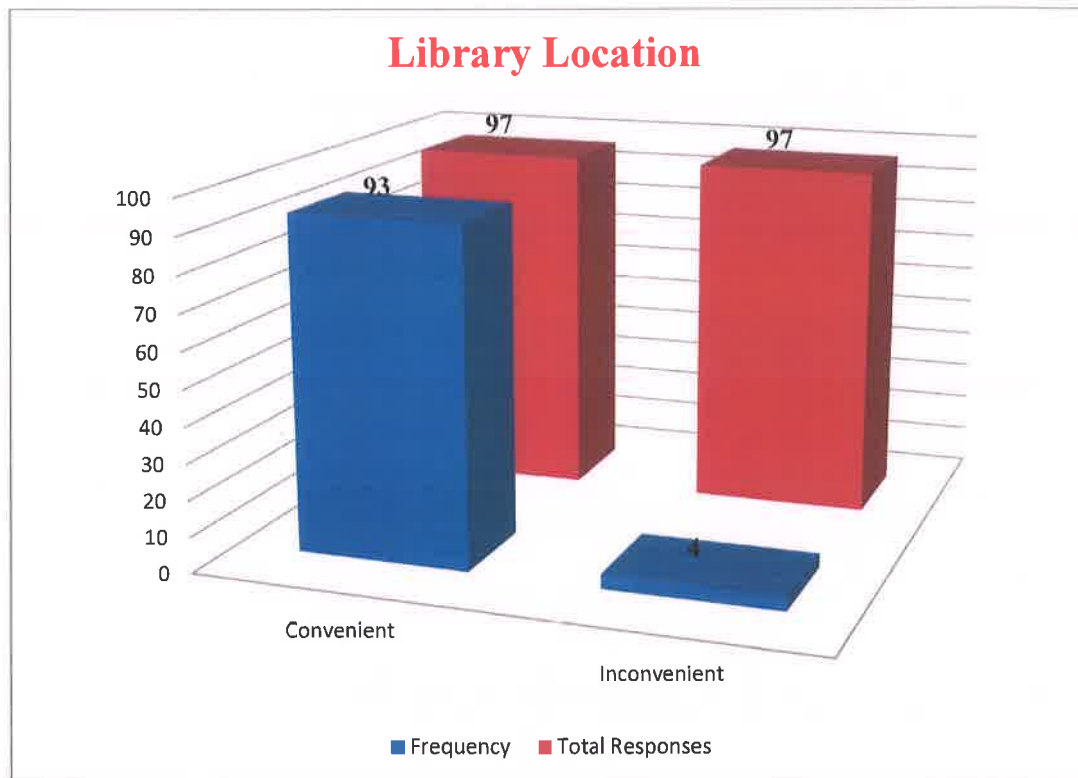


Table no.2 shows the library Location, 95.87 % of the visitors find the location of the library were convenient for them to visit which were the highest percentage.

Table No. 3

Library Timings

Timings	Frequency	Percentage
Suitable	90	93.75
Not Suitable	06	6.25
Total	96	100

Figure No 3

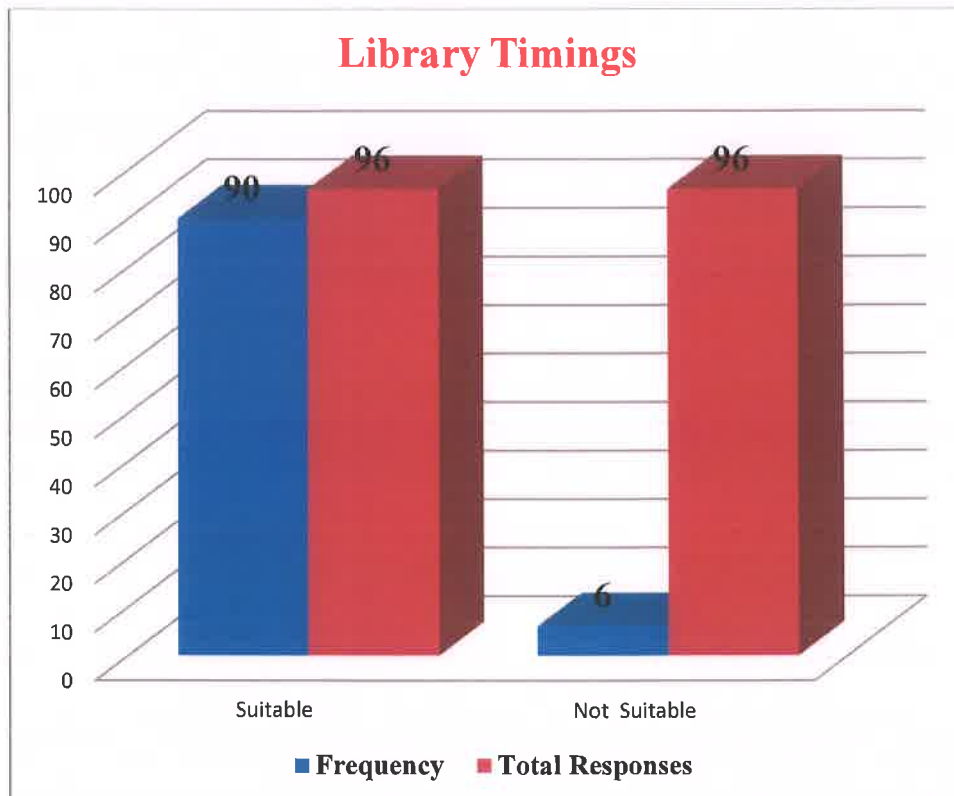


Table no. 3 shows the library timing, 93.75 % of the visitors find the library timing suitable as per their requirements.

Table No. 4

No. of Subject Titles

Subject Titles	Frequency	Percentage
Available	86	89
Not Available	11	11
Total	97	100

Figure No 4

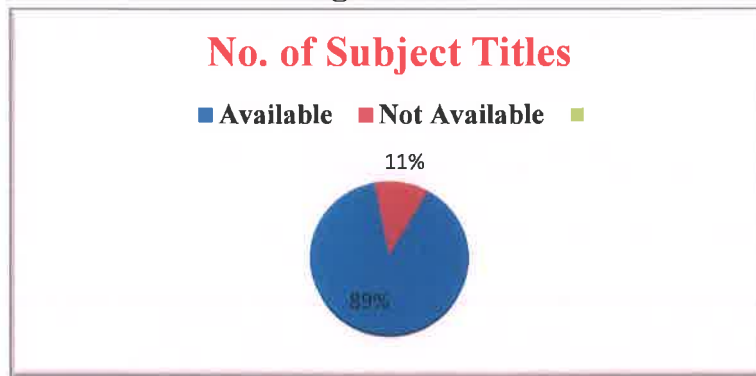


Table no. 4 shows the titles available in the library, as highest number 89 % of the visitors find that the number of titles available in the library were satisfactory.

Table No 05

About Book Arrangement

Opinion	Frequency	Percentage
Satisfied	81	84.37
Not Satisfied	15	15.62
Total	96	100

Figure No 5

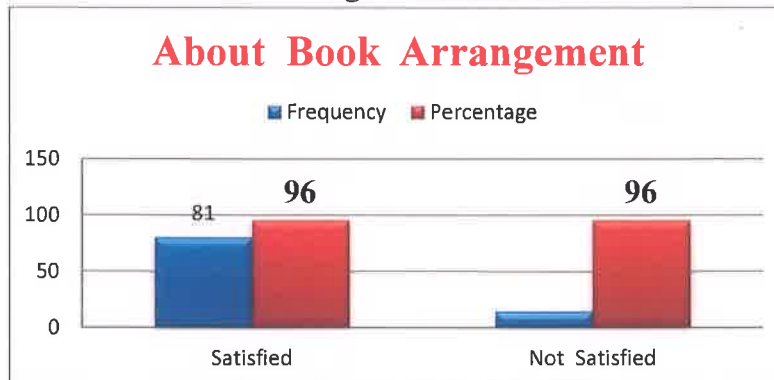


Table no. 5 shows the arrangement of books in the library, as the users of the books in the library 84.37 % shows the highest frequency of satisfied visitors and they are satisfied with book arrangement.

Table No 6

Use of OPAC

Use	Frequency	Percentage
Yes	67	68.36
No	31	31.63
Total	98	100

Figure No 6

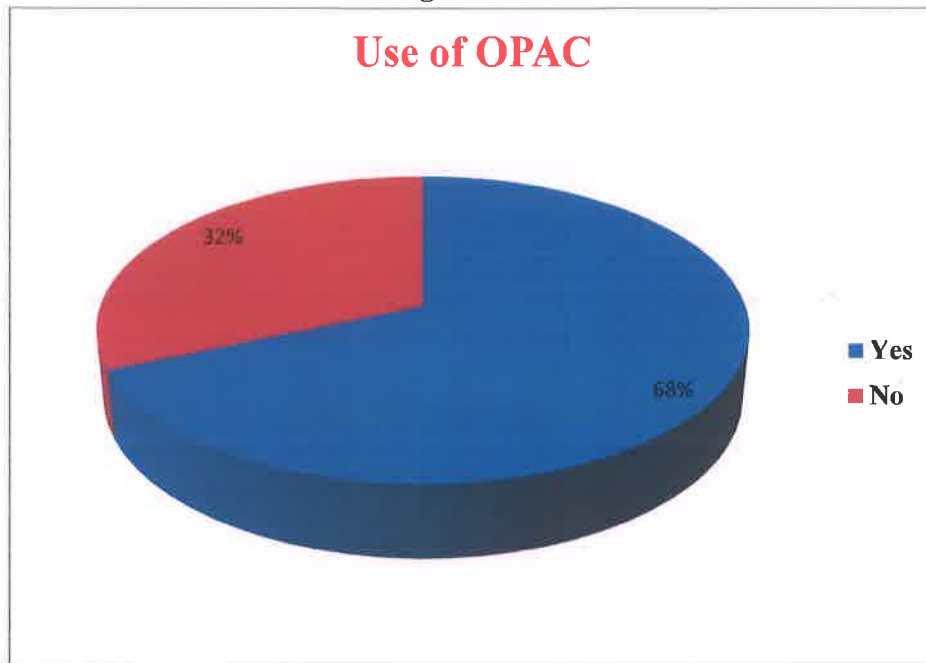


Table no. 6 shows the use of OPAC in the library, 68.36 % shows the maximum use of the OPAC.

Table 7

Use of M-OPAC

Use	Frequency	Percentage
Yes	67	68.36
No	31	31.63
Total	98	100

Figure 7

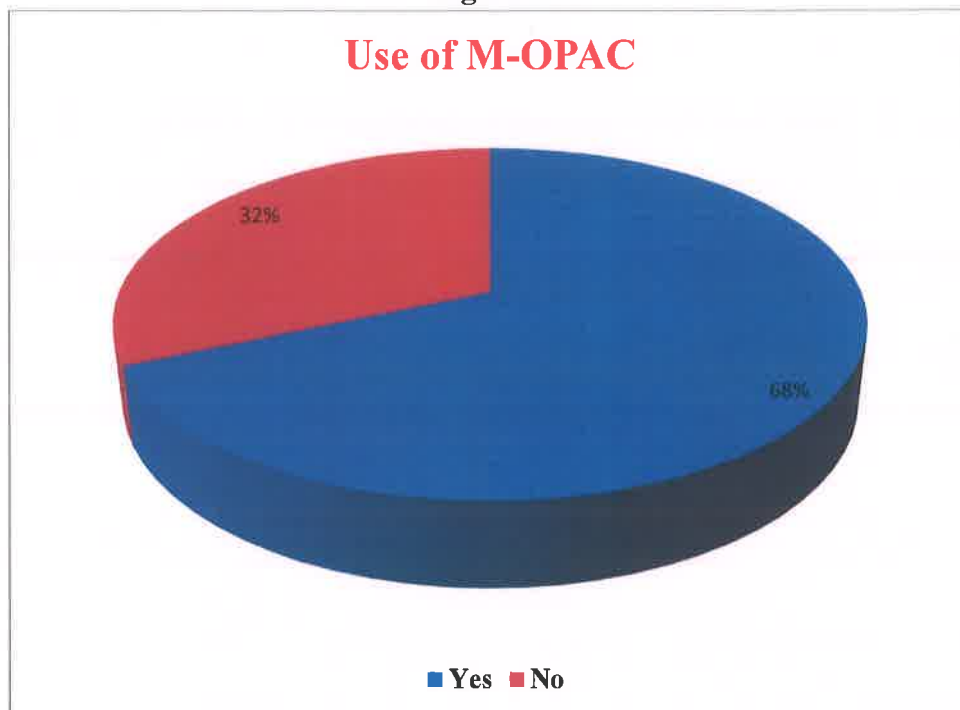


Table no. 7 shows the use of M-OPAC, 68.33 % shows the maximum use of the M-OPAC.

Table 8

Use of M-OPAC for Searching of Books

Opinion	Frequency	Percentage
Yes	82	85.41
No	14	14.58
Total	96	100

Figure 8

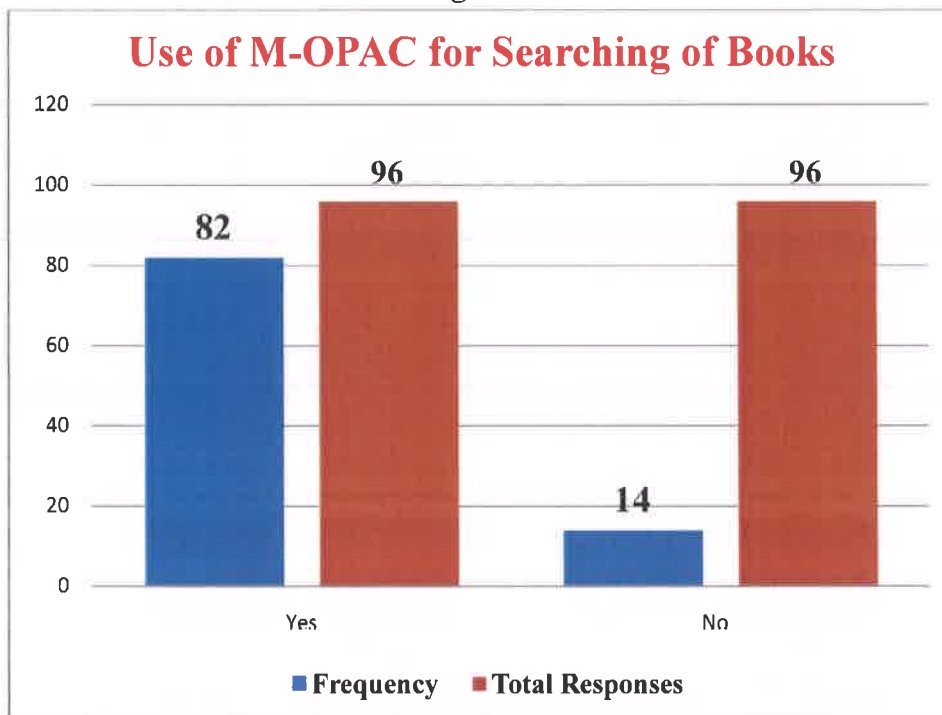


Table no. 8 shows the use of M-OPAC for searching of books, as the maximum frequency of 85.41 % shows the use of M-OPAC for books searching

Table 9

Knowledge about College Library Website

Use	Frequency	Percentage
Yes	65	68.43
No	30	31.57
Total	95	100

Figure 9

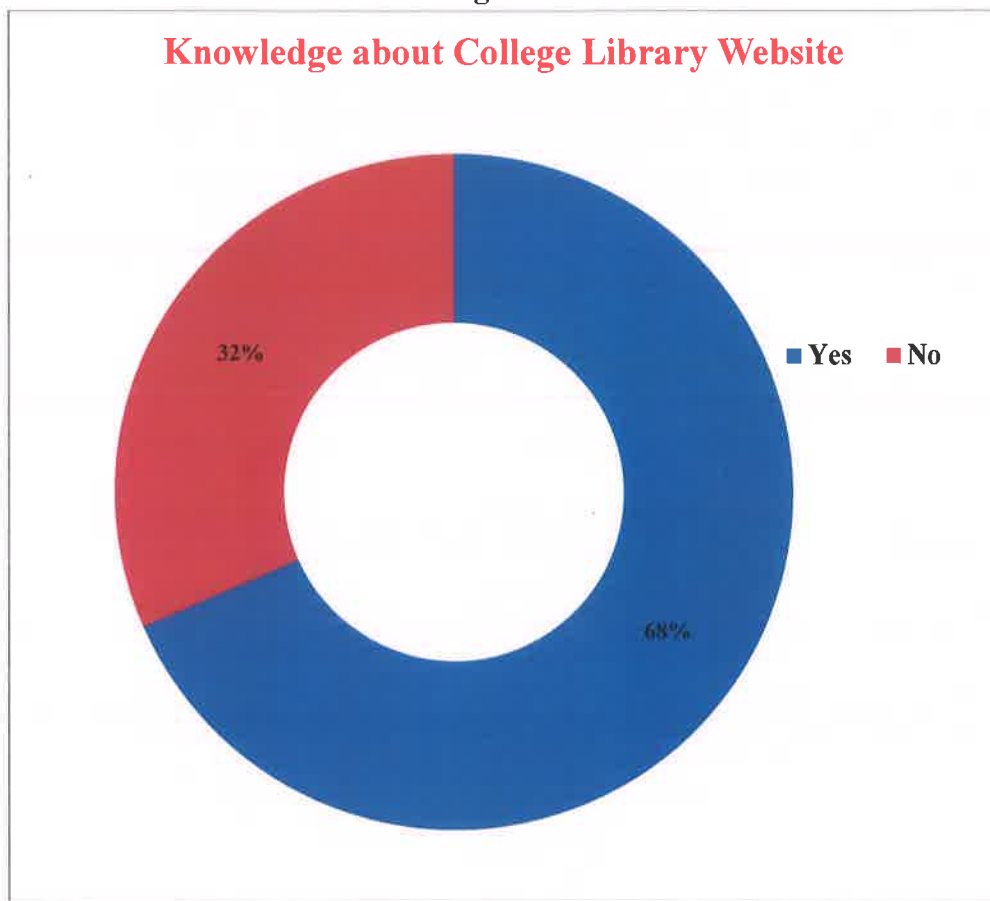


Table no. 9 shows the knowledge about College Library Website, as 68.43% shows the knowledge of the visitors about the College Library Website.

Table 10

About the Availability of E-resources on library Website

Opinion	Frequency	Percentage
Satisfied	88	90.72
Not Satisfied	09	9.28
Total	97	100

Figure 10

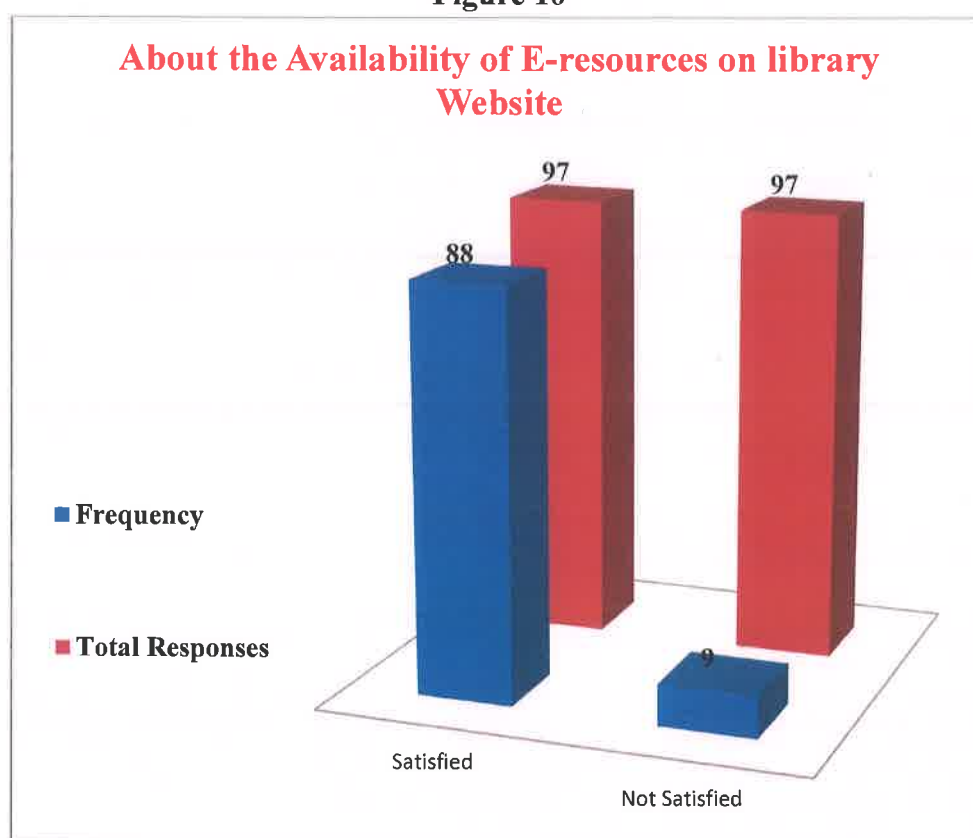


Table no. 10 shows the availability of E-resources on the library website, as 90.72 % visitors were satisfied with the facility given by the library shows the maximum frequency.

Table 11

About Library Instructor

Knowledgeable	Frequency	Percentage
Agree	61	62.24
Neutral	34	34.69
Disagree	03	3.07
Total	98	100

Figure 11

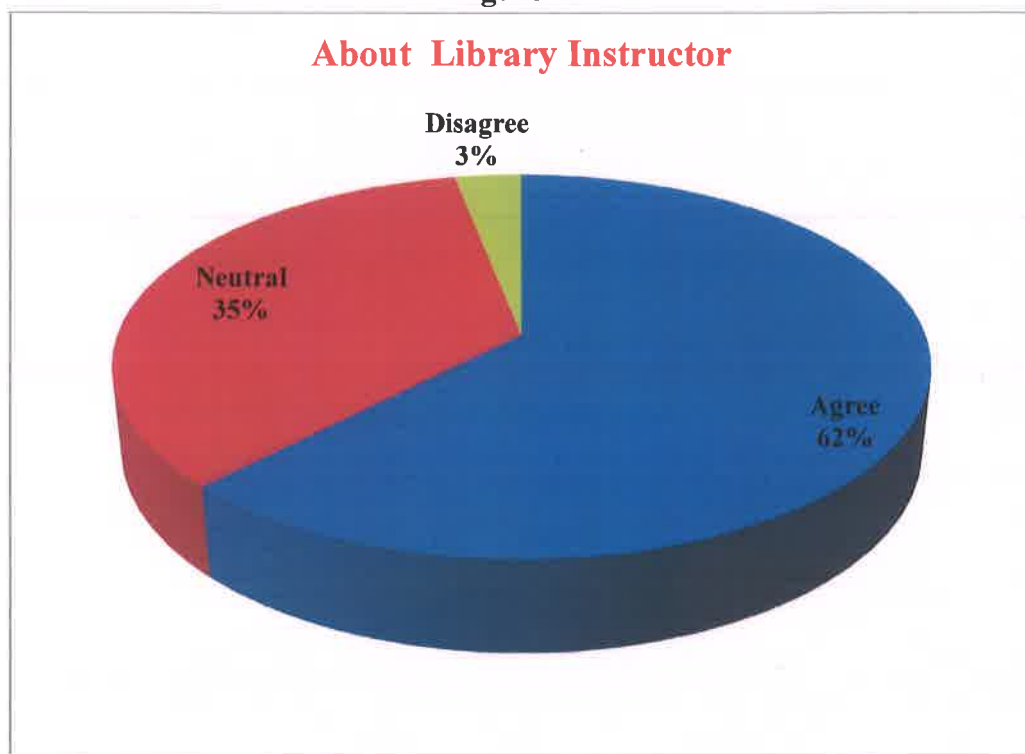


Table no. 11 shows the opinion about the library instructor, maximum number of visitors as 62.24 % are agree that the instructor is knowledgeable.

Table 12

About Library Staff

Helpful	Frequency	Percentage
Yes	92	92.93
No	07	7.07
Total	99	100

Figure 12



Table no. 12 shows about library staff in the library, library staff is helpful and friendly shows the maximum frequency of 92.93 %.

Table 13

Library Resources

Resources	Frequency	Percentage
Excellent	31	31.63
Good	65	66.32
Fair	02	2.04
Total	98	100

Figure 13

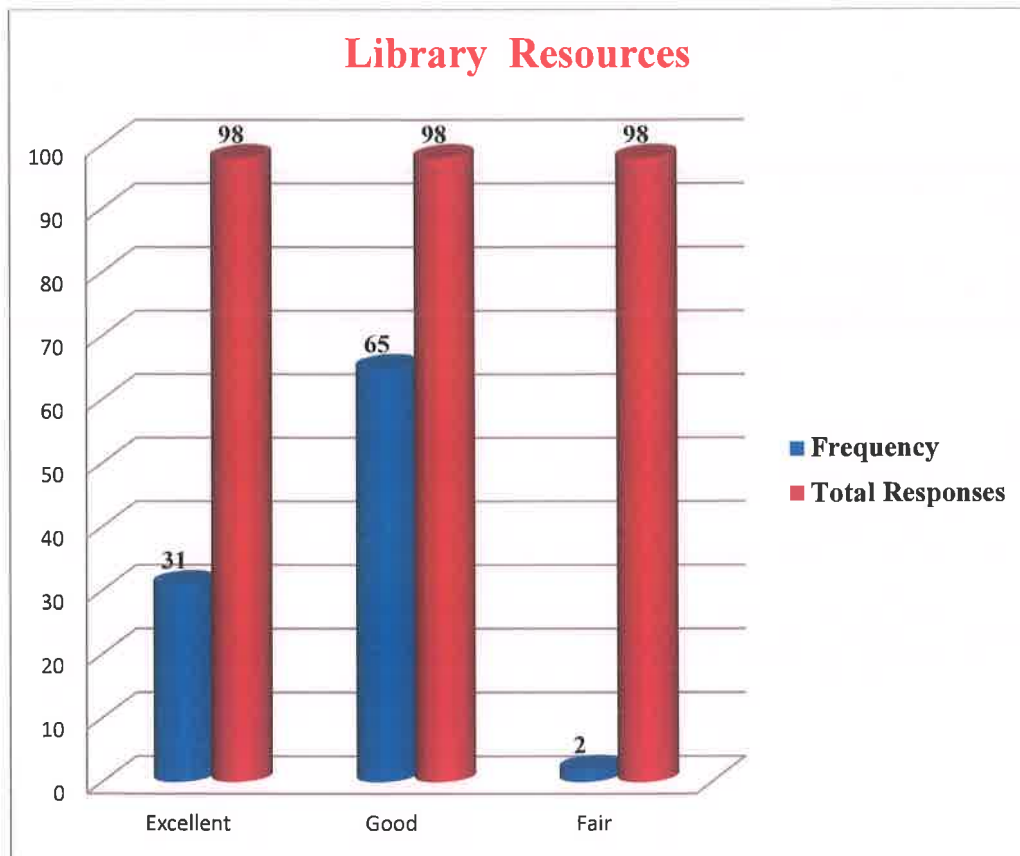


Table no. 13 shows available resources in the library, 31.63% were excellent resources, 66.32% were good resources and 2.04% were fair, as it shows that maximum numbers of resources are good.

Table 14

Internet Facility

Facilities	Frequency	Percentage
Excellent	23	24.24
Good	63	60.60
Fair	13	15.15
Total	99	100

Figure 14

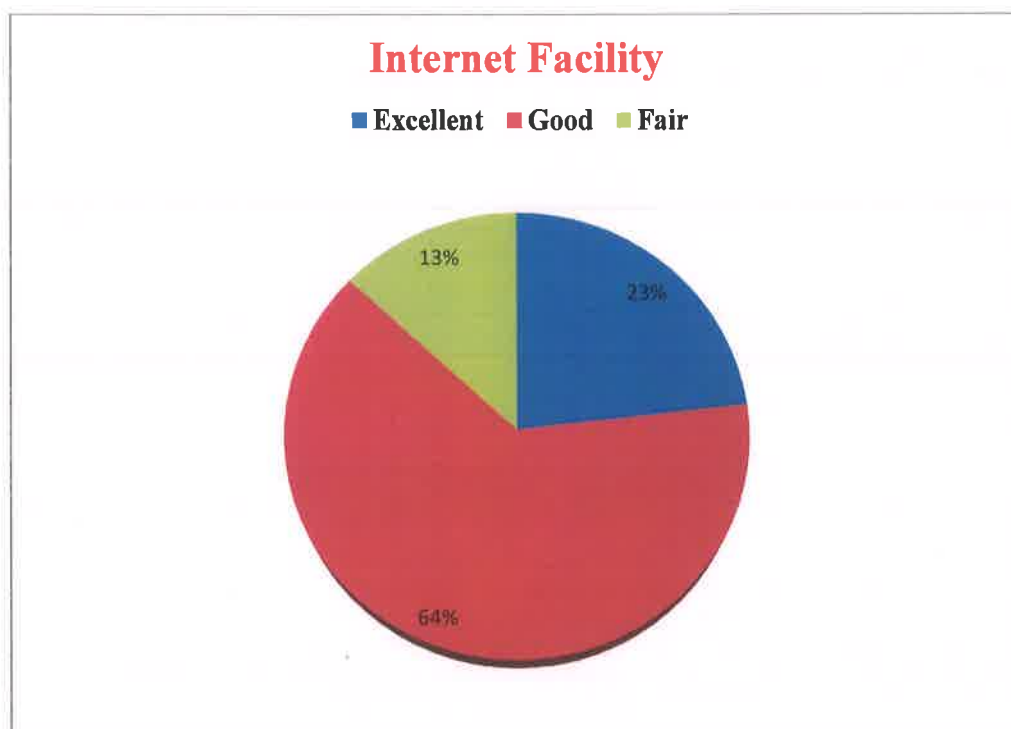


Table no.14 shows internet facility available in the library, 24.24 % shows that the facility were excellent, 60.60% were good facilities and 15.15 % were fair in use.

Table 15

Available Reading Space

Opinion	Frequency	Percentage
Satisfied	67	68.36
Not Satisfied	31	31.63
Total	98	100

Figure 15

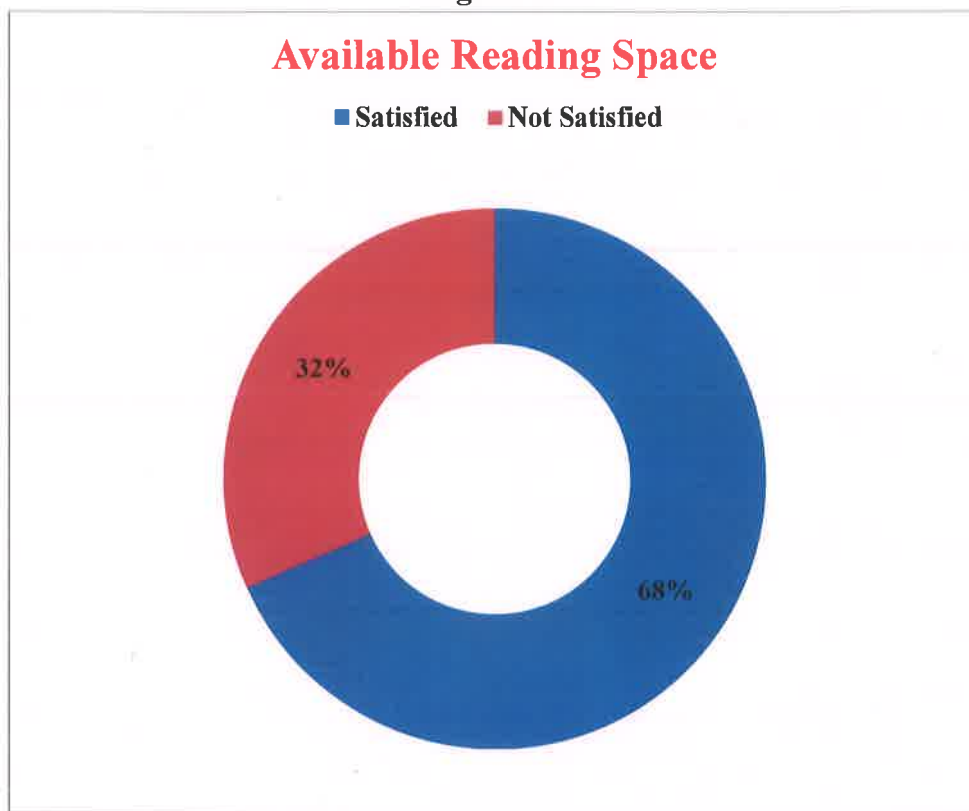


Table no. 15 shows the availability of reading space in the library, 68.36 % visitors were satisfied with the space available for reading room and 31.63 % visitors were not satisfied with this.

FEEDBACK ON LIBRARY SERVICES

2016-2017

FINDINGS:

- Regular visitors to the library has the highest numbers 81.63 %
- Convenience of library location to the visitors has the maximum number 95.87 %
- Library Timing Suitable to the students has the highest number 93.75 %
- Available subject titles & Arrangement of books satisfaction get the highest Score of 88.65 %
- Opinion about the library instructor and staff has highest number as 92.93 %
- Average number of pages per article ranges 15.70 approximately.


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