Marathwada Shikshan Prasarak Mandal's DEOGIRI COLLEGE, AURANGABAD





MECHANISMS FOR SUBMISSION OF ONLINE/OFFLINE STUDENTS' GRIEVANCES

Principal Deogiri College, Aurangabad. Co-ordinator, IQAC, Deogiri College, Aurangabad.



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Principal
Deogiri College,
Aurangabad

Co-ordinator, IQAC, Deogiri College Aurangabad.



Brief Report on the Mechanism for Submission of Students' Grievances Online/Offline

- M. S. P. Mandal's Deogiri College, Aurangabad ensures timely redressal of students' grievances. Following are the characteristics of the mechanism developed for the redressal of the grievances:
- 1. Student friendly mechanism to submit the mechanism both offline and online.
- 2. Special Cells and Committees for appropriate treatment to the problems and difficulties of the students.
- 3. Highly responsive and responsible teachers offered responsibility to handle the appropriate cases of grievances
- 4. Creation of confidence and ease in the mind of students to state their problems without fear and seek for solutions.
- 5. Creation of awareness about their rights and duties.

The students are encouraged to offer their grievances, suggestions, feedback and recommendations on the following issues both online and offline.

- 1. Anti-Ragging
- 2. Anti-Sexual Harassment
- 3. Administration
- 4. Teaching-Leanrning
- 5. Library
- 6. Admission, etc.

Online: College Web portal

Offline:

- 1. College Principal
- 2. Vice Principals
- 3. Hods & 4. Respective Committee Chairmen

Principal
Deogiri College,
Aurangabad,



Co-o dinator,
IQAC, Deogiri College,
Aurangabad.

Mechanism for Submission of Students' Grievances Online

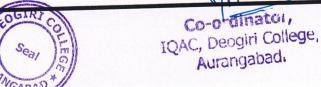
Online Submission of Grievances through Webportal on College Website



Webportal for Submission of the grievances

Feedba	ck / Students (Grievance/Com	plaints Login
	-Verify Details———		
	Academic Year	2020-2021 🗸	
	College PRN/Enrollment No		
	Date of Birth (dd/mm/yyyy)	dd/mm/yyyy	
	Verify		
	Principal	EOGIRI C	Co-o dinator,

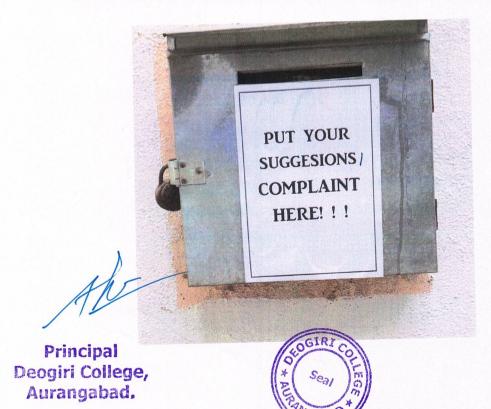
Principal Deogiri College, Aurangabad.



Gateway of online submission of the grievances

Academic Year	
2020-2021	
PRN	
2021000655	
Student Name	
GAIKWAD PRADUMH VASANT	
Class	
B.A.I	
Contact	
Email	
Complaint To	
Select	
Select	
Anti-Ragging	
Anti-Sexual Harassment	
Administration.	
Teaching-Learning	
Library	

Offline Submission of Grievances/Complaints:



Co-ordinator,
IQAC, Deogiri College,
Aurangabad.

Suggestion & Complaint box at Girls Hostel



Suggestion & Complaint box at Library



Suggestion & Complaint box at Biotech Building

Principal Deogiri College, Aurangabad.



Co-ordinator, IQAC, Deogiri College. Aurangabad.



Suggestion & Complaint box at Arts Building



Suggestion & Complaint box at Science Building

principal Deogiri College, Aurangabad.



Co-ordinator,
IQAC, Deogiri College,
Aurangabad.